



May 2020

Covid-19
STATE OF THE
SECTOR
Summary





Summary

A survey was distributed to the VCSE sector across the county of Staffordshire. There were 140 responses, 6 were blanks or duplicates so analysis based on 134 organisations.

In brief data shows:

Status of Orgs

- 40% of respondents have been mothballed or temporarily closed (1% closed permanently but don't think this is the case).
- This is all down to funding. Of this 40%, 47% felt there was no suitable funding for them and 33% had applied for funding and were awaiting outcomes.

Applying for Funding

- 35% felt there was no suitable funding for them.
- 26% said they had applied and awaiting outcomes.

No. of Beneficiaries.

- 50% had between 5,000 and 10,000 beneficiaries

Increase in users

- 71% they had seen an increase of 50% - 74%.

Reasons for extra demand

- 35% had an increase in befriending/phone calls
- 34% for help with essential food supplies.

Unmet Needs

- 57% felt there were no unmet needs.
- 17% felt there were unmet safeguarding needs (abuse, modern slavery, homelessness, home help, and access to food).
- 11% felt there were unmet mental health needs.

Full-time Staff

- 66% had no full-time staff
- Only 20% had 1-4 full-time staff

Part-time Staff

- 46% had no part-time staff
- 34% had 1-4 part-time staff

Furloughed Staff

- 77% of respondents had not furloughed any staff
- 80% had not suffered any staff losses (because most are volunteers)

Lost income

- Total income lost over a 3-month period (based on 134 orgs) **£5,235,000**



Reasons for lost income

- 26% due to lack of community fundraising (events, activities, donations)
- 18% due to other fundraising (membership subscriptions)
- 18% due to inability to charge for services
- 17% due to loss of income from buildings (room hire, tenants)
- 11% due to a grant or service level agreement changes

Unmet beneficiaries

- 57% felt there were more than 500 of the beneficiaries being unmet

Number of volunteers before Covid-19

- 77% had up to 50 volunteers

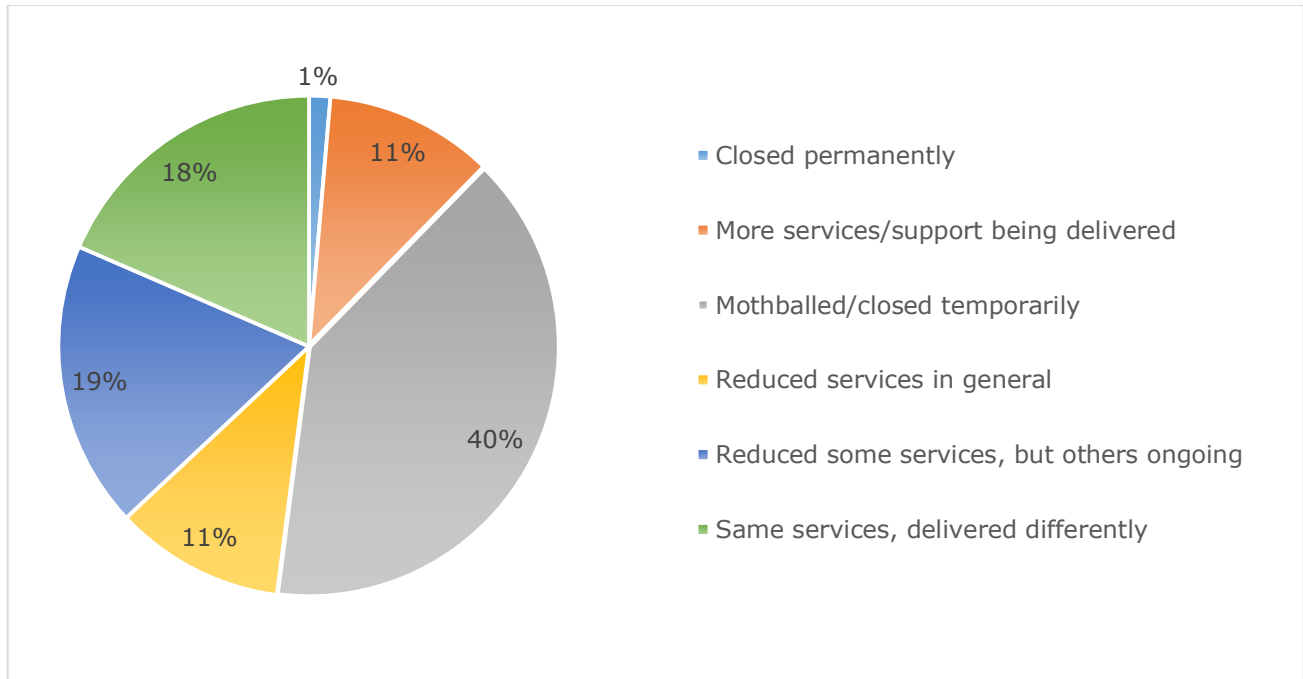
How Covid-19 has affected volunteers

- 65% said many or some volunteers have self-isolated due to age/health
- 19% said they had to close or significantly reduce activity, due to loss of volunteers





The Status of Organisations

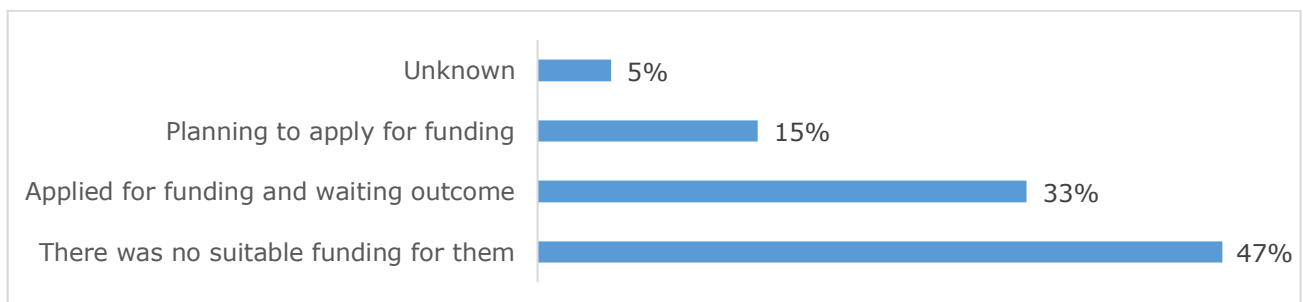


Actual Figures

Closed permanently	2
More services/support being delivered	16
Mothballed/closed temporarily	58
Reduced services in general	16
Reduced some services, but others ongoing	27
Same services, delivered differently	27
NOT RESPONDED*	2
	148

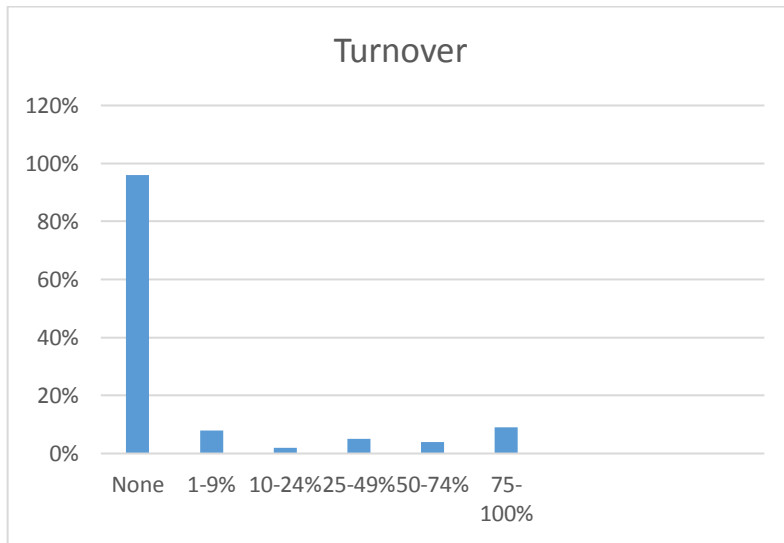
*not included in chart

Of those that had been mothballed or temporarily or permanently closed





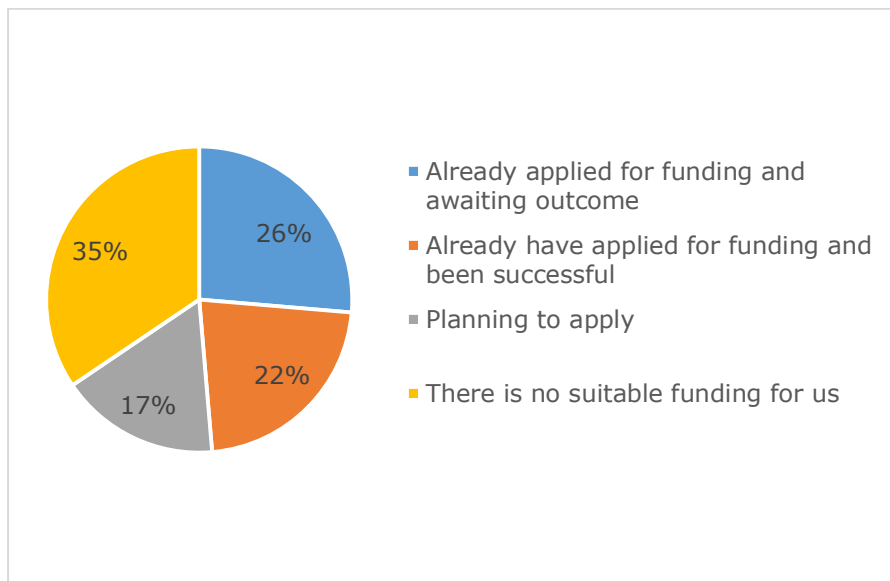
Turnover & Income



The majority of organisations responding had a turnover of under £50,000

Are you applying for Covid-19 related funding?

This was fairly even response with over a third stating there was no suitable funding for their organisation

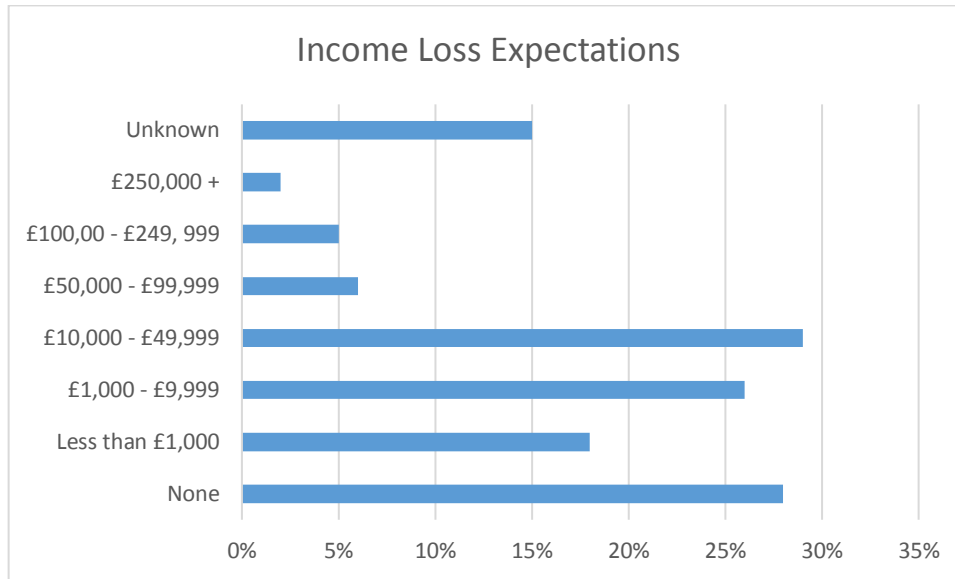


- Already applied for funding and awaiting outcome
- Already have applied for funding and been successful
- Planning to apply
- There is no suitable funding for us



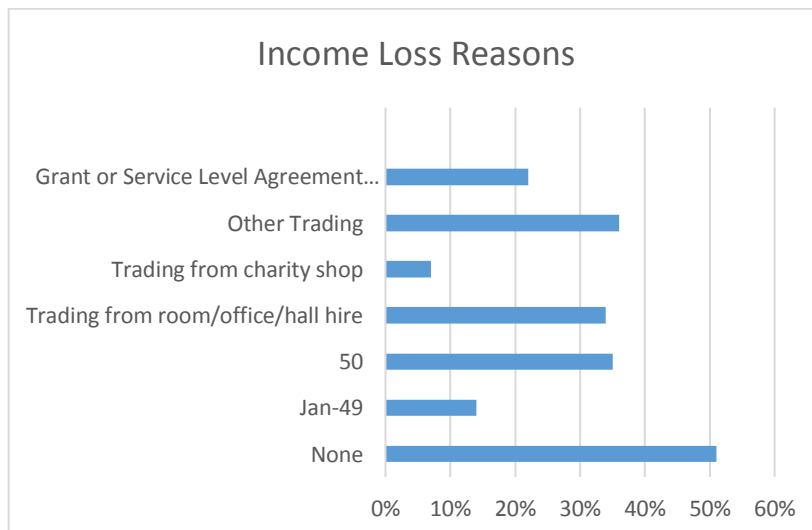


How much income do you expect to lose as a result of Covid-19?



Total income lost over a 3-month period (based on 134 orgs) **£5,235,000.** We have around 1,000 member organisations and this means there is potential loss over a three month period of nearly **£40 million** in Staffordshire alone.

What are the main reasons you expect to lose income?

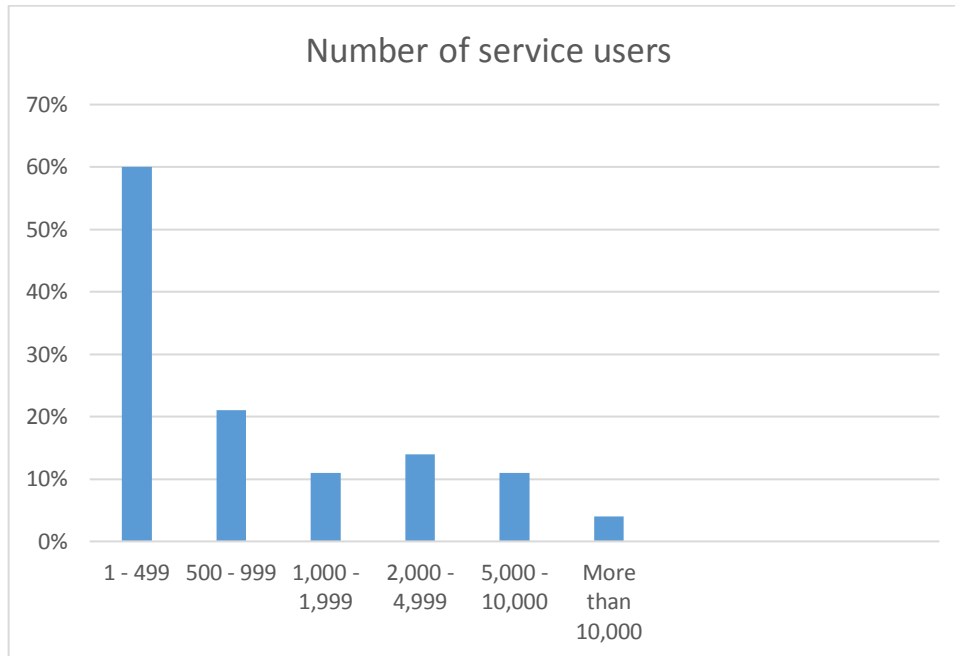


This includes events, donations, memberships and service charges. By far the biggest reason for loss of income is community fundraising.



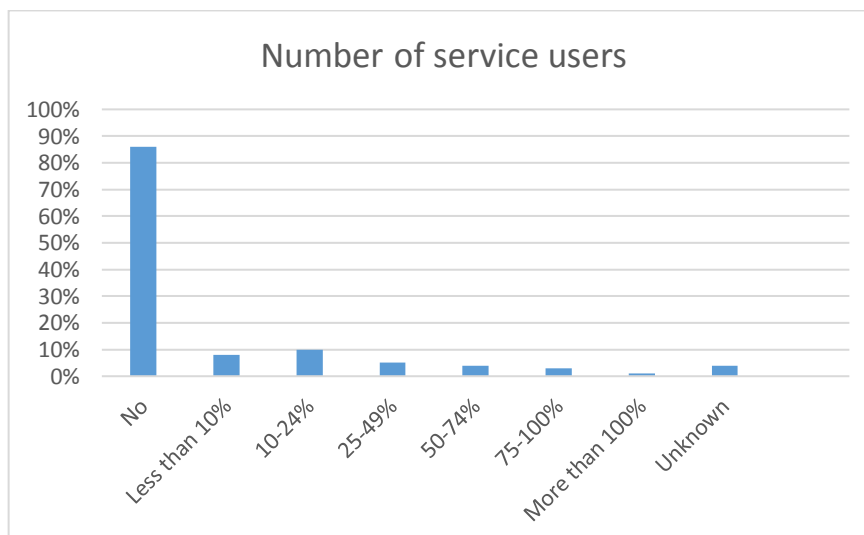
Beneficiaries

How many service users/beneficiaries do you support on a yearly basis?



The majority of organisations have under 500 service users on a yearly basis.

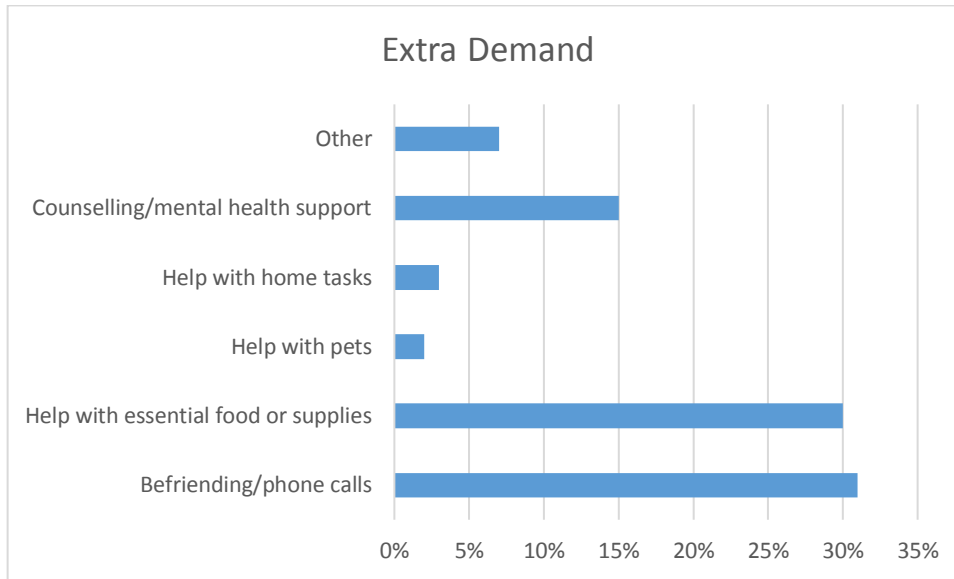
Have you seen an increase in service users/beneficiaries due to Covid-19? If so, can you quantify this as a percentage?



For the vast majority of organisations there has been no increase in demand.



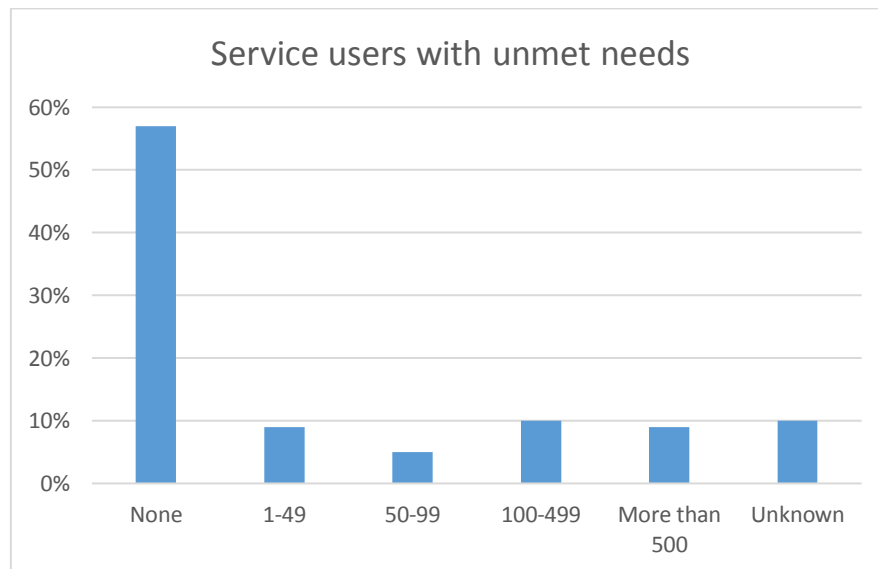
What are the main reasons for extra demand?



Befriending and help with essential food or supplies was the reason for extra demand for most organisations.

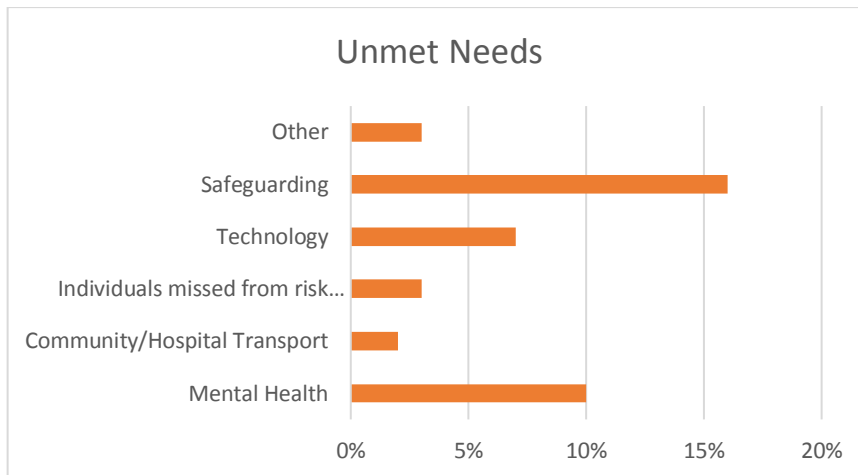
How many service users/beneficiaries needs do you estimate may be unmet as a result of the financial impact of Covid-19, if you receive no emergency funds to help?

Although over half of organisations state that there will be no service users with unmet needs, there are a number with significant numbers who will be adversely affected.





Have you identified any unmet or poorly met needs, that should be flagged to the authorities, e.g. particularly places or demographics of people who are not being well looked after in this crisis?

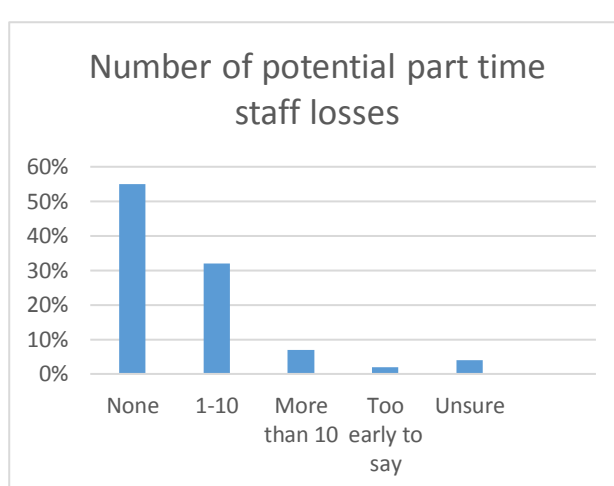
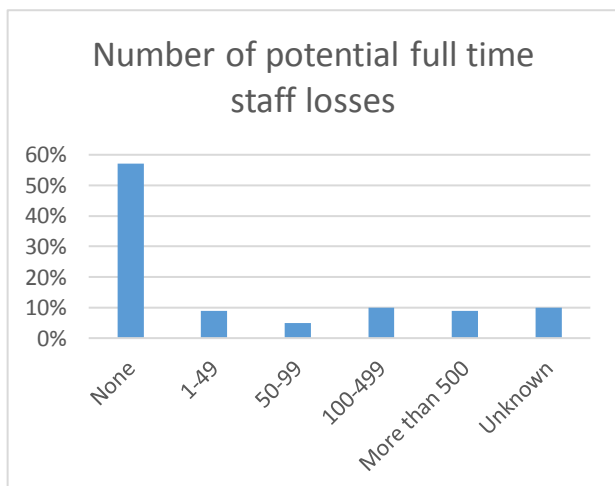
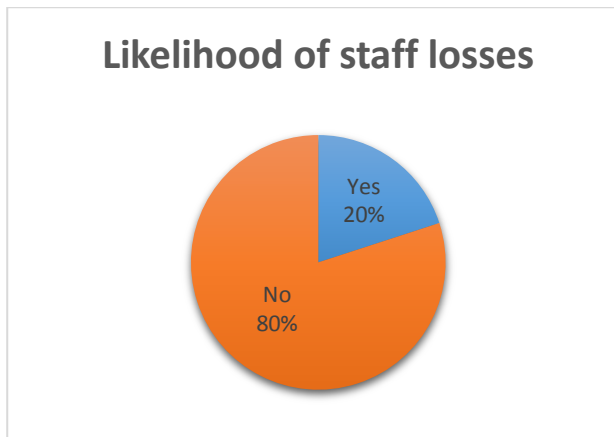
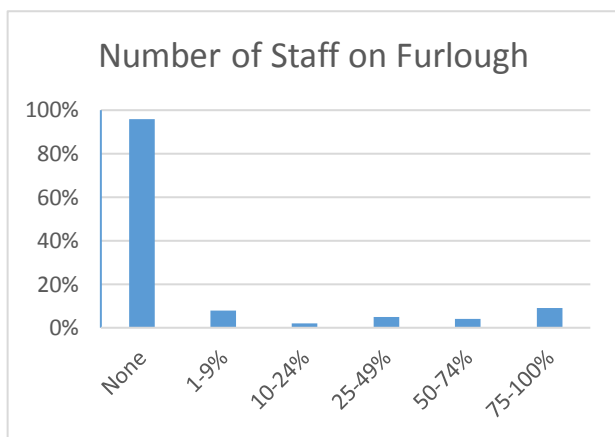
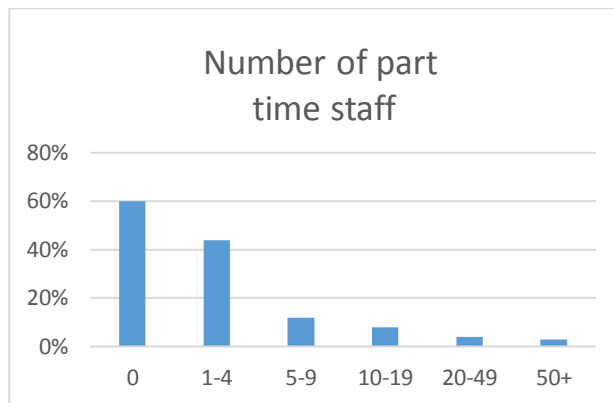
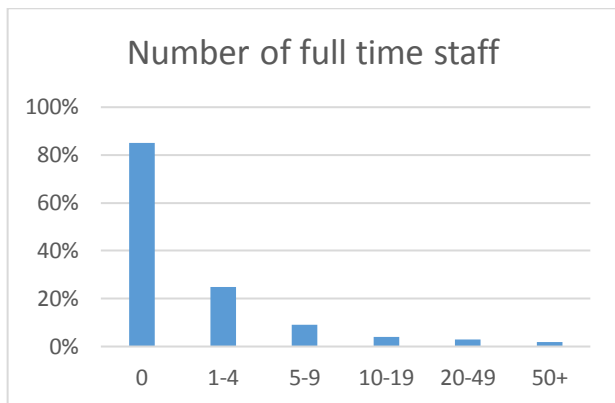


Safeguarding includes abuse, modern slavery, homelessness, home help, and access to food

Other includes schooling, lack of public understanding

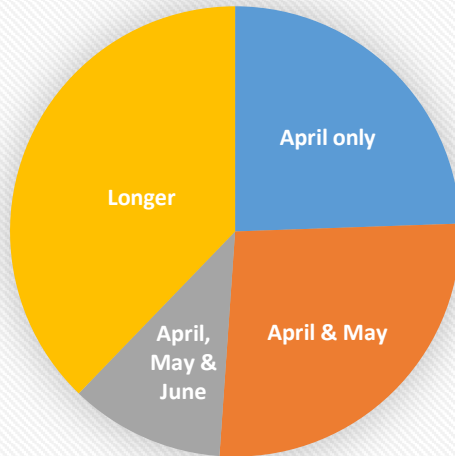


Staffing





Payroll Payments on Furlough

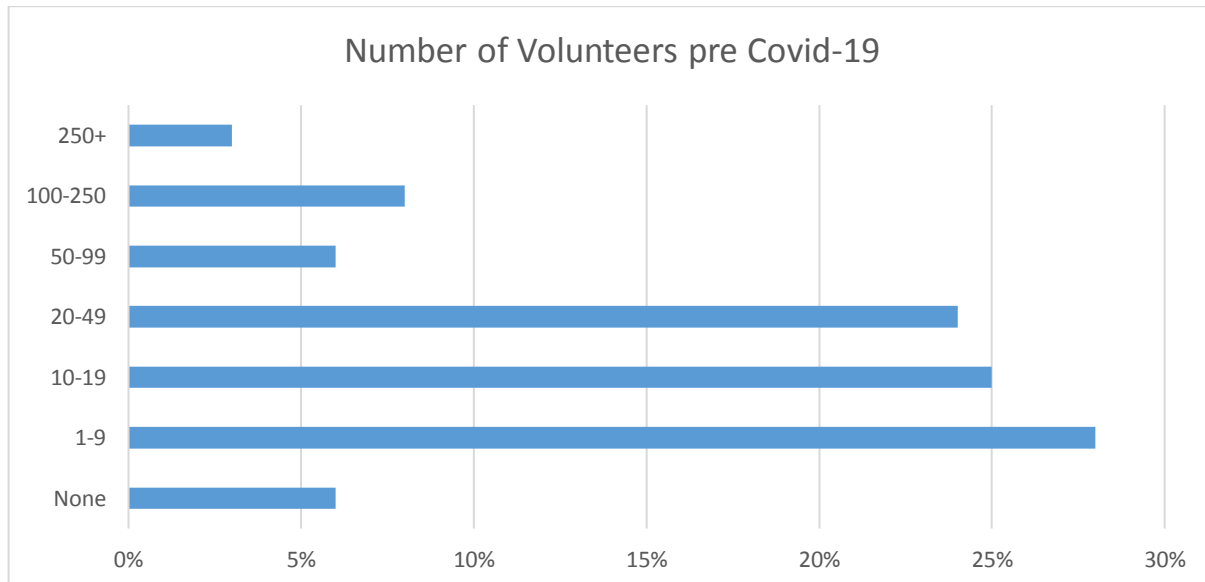


Number of monthly payroll payments organisations will be able to pay furloughed staff without receiving a payment from HMRC (Government) to cover the costs

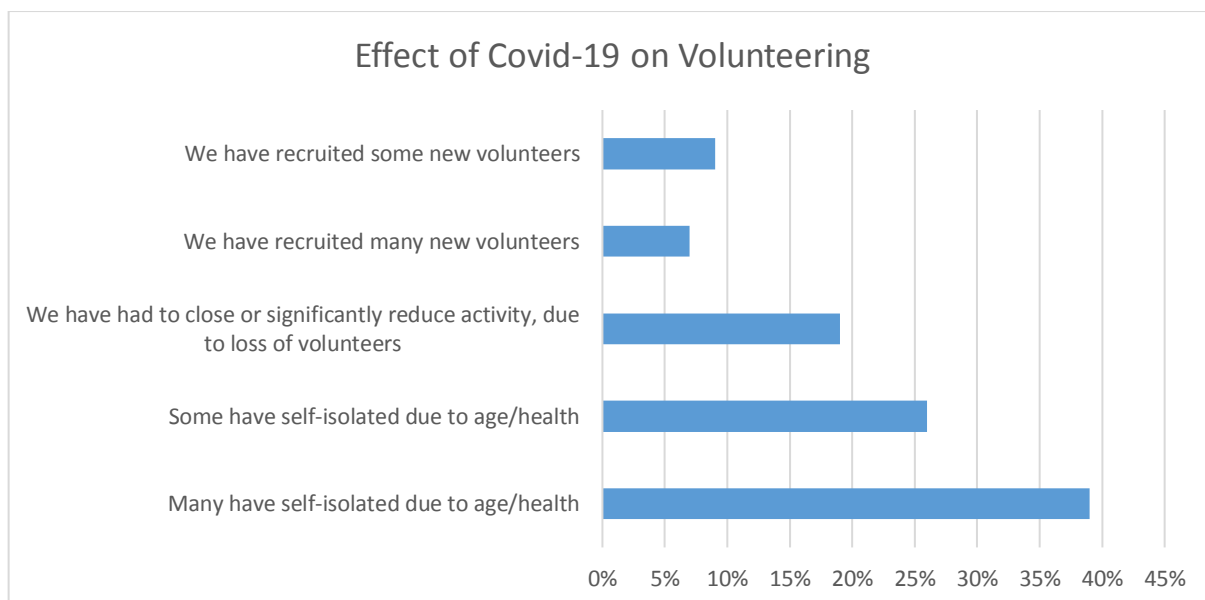


Volunteering

How many volunteers did you have before Covid-19?



How has Covid-19 affected your volunteers (tick any that apply)?



The sector is heavily reliant on volunteers and this data shows that many have needed to self-isolate and therefore there has been a significant loss of long standing volunteers. Whilst some have been recruited, this has not filled the gaps left in services