

CHARGES

Minibus hire

Support Staffordshire Member rates	Non-member rates
£15.00 standard daily charge	£15.00 standard daily charge
plus	plus
£1.60 per mile under 50 miles, £0.80 per mile thereafter	£1.80 per mile under 50 miles, £0.90 per mile thereafter

FAQs

How far in advance do I have to book?

Every effort is made to meet demand. At least one week's notice will help us to accommodate your needs.

What is the cancellation policy?

If you give us 48 hours notice of cancellation there is no charge, otherwise our standard daily charge will apply. If adverse weather conditions or other similar unforeseen circumstances mean you can't travel, no cancellation charges apply.

Is there a restriction on where we can travel?

Not at all. Our buses can be used for local runs through to weekend activity breaks in Wales, for example. We offer extended bookings e.g. a week, subject to availability, and all are charged simply on the basis of mileage used (see above). Please call us to discuss your requirements.

BOOKINGS & ENQUIRIES

For further information about hiring any of our vehicles, contact Sally Bentley, Community Transport Officer, 01538 386888

Support Staffordshire (Staffordshire Moorlands)

t 0300 777 1207 e info@supportstaffordshire.org.uk

www.supportstaffordshire.org.uk [twitter @suppstaffsmoor](https://twitter.com/suppstaffsmoor)



MINIBUS HIRE FOR GROUPS

Convenient, low cost travel for voluntary and community groups based in the Staffordshire Moorlands



> Community groups > Luncheon clubs > Social events
> Youth clubs > Day centres > Residential care homes
> School trips > Sports clubs > Short breaks



GROUP TRANSPORT

If your organisation needs transport to get members to meetings, go on social trips, days out or travel to a special event, then we can help.

- Available on a 'self drive' or 'with volunteer driver' basis
- Regular or occasional bookings
- Reliable and friendly service
- Considerably cheaper than hire companies
- Discounts for Support Staffordshire members
- Hire fees are used to maintain the vehicles and operate the service.

Driving our vehicles

Groups and organisations are able to use their own drivers. You can provide your own driver if they are over 21 and have held a full UK driver's licence for more than two years and:

- have a D1 licence entitlement and are willing to take an assessment drive, or
- have a PSV/HGV licence, or
- have already passed Staffordshire Council's Minibus Drivers Assessment.

If you can't provide a driver, we have a pool of volunteer drivers, who continue to give freely of their time - please ask for details when you book.

OUR MINIBUSES



Our minibuses are conveniently located in Leek and Biddulph and are regularly serviced and maintained to provide a safe, comfortable and reliable service.

- Three minibuses ranging from 12 – 16 seats, two are wheelchair accessible
- Available to hire at evenings and weekends
- Insurance and breakdown cover is included.

Please note: Our licence to run the community transport service means that minibuses cannot be hired for activities (or as part of activities) that are profit making.

Customer testimonials

“Thank you so much for all of your help, support, organisation and reliability when providing transport for our luncheon club members and taking good care of them on their journeys.”

Nigel Edwards, Royal Voluntary Service

“We have always been so pleased with the community transport service; the volunteer drivers are so courteous and helpful. 10 out of 10.”

Sheila Hall, North Staffs Parkinson's Group

“Our residents use the Support Staffordshire minibus on a regular basis for their weekly shopping and days out. Without the service it would restrict our residents to a point when many would never venture out. It is an affordable and essential service we can count on.”

Sanctuary Housing

Mary Brough uses the service weekly to attend a social event, -

“It's a nice bus, very comfortable. The driver is very helpful and kind to people”.