Have your say on options for bus journeys subsidised by Staffordshire County Council

Making the most of taxpayers’ money - tell us what you think

You can take part by filling in the online survey at www.staffordshire.gov.uk/busreview

Or you can:
- Fill in this consultation document and post it to us
- Fill in this consultation document and hand it in to any Staffordshire library

Have your say by Sunday 17th September 2017
Making the most of your money - taxpayer subsidised bus routes

What's happening?

All bus journeys made in Staffordshire are operated by either private bus companies or by voluntary and community organisations. More than 90 per cent of these journeys are operated without being subsidised with money from taxpayers. So if you use the bus, or know someone who does, there is a good chance it will be one of these.

The rest of the bus journeys are only possible if they are subsidised by the county council and therefore taxpayers. In some cases this can be as much as £10 every time a passenger boards the bus. This is generally because of low passenger numbers and revenue.

In Staffordshire, we have to balance what we can spend funding subsidised transport services, against the support of services for which we have a legal duty to provide, such as adult social care and looking after children in care. Therefore, the decision was made last year to review the amount we can continue to pay towards bus travel.

This consultation is about how best to spend the budget we have available. The consultation is also about the use of community and voluntary run transport schemes.

In the county there, are already individuals and groups running community and voluntary transport schemes and we are also keen to support communities to develop schemes which are tailored to meet local needs.

As part of the consultation, we would like to know what schemes are running in your area and whether you are already involved in providing transport, or would be interested in running a new scheme.

This consultation only affects public bus and Dial-A-Ride journeys which are subsidised by taxpayers and not those run by operators on a fully commercial basis.

Why are we consulting?

As a county council, we have a legal responsibility and duty to fund certain services such as adult social care, support for people with learning disabilities and looking after the children in our care. In 2017-18, the county council will spend £300m on care, more than we have ever spent before.

By 2020/21 our government grant will fall to zero, so critical county council services will only be funded by local council tax and business rates.

So it is more important than ever that we make the best use of taxpayers’ money to ensure we can continue to fund statutory services.

While some councils have stopped subsidising bus travel altogether, we are not doing that. Although there will be a smaller bus subsidy “pot” available, £1.3 million will still be spent subsidising journeys from April 2018.

We are holding this consultation to let you know how the current network may change and we would welcome your views on subsidised travel and how the budget should be spent.

With this in mind, we have developed four potential options which are possible with the budget available. At this stage, Option 1 is our preferred option as it allows the greatest number of journeys to be made and has the lowest average subsidy per passenger journey.

The facts:

• More than 90 per cent of passenger journeys in Staffordshire are made on buses operated without funding from Staffordshire County Council

• A review showed some bus journeys are being subsidised by up to £10 every time a passenger steps on board. This is simply not sustainable.

• Some councils have already stopped subsidising bus services – we are not doing this. Around £1.3m will still be spent helping people travel around the county from April 2018.

• In order to protect statutory services, we will have less money to subsidise bus journeys next year.

We want to increase work with local towns, parishes and communities interested in running community and voluntary transport schemes to complement commercial public transport.

This is your chance to have your say on how this £1.3m bus service subsidy pot can be best spent and also share your views on subsidised travel.

Some other transport options

As well as the buses provided by private operators and voluntary and community organisations, there are a number of local initiatives managed by residents to meet local needs.

The county council can offer advice in setting up a scheme and signposting groups to possible sources of funding. These include:

Voluntary Car Schemes

These schemes are usually run by local people and organisations. The majority of drivers are volunteers providing transport in their own cars for a small contribution towards the running costs.

Community Transport Schemes

These are local non-profit schemes that operate cars, minibuses and adapted vehicles. Passengers register beforehand for journeys including medical appointments, shopping trips, day centre attendance and luncheon clubs. These schemes are supported by a combination of paid and voluntary staff and they have fare schemes depending upon the type of journey and distance.

Car Sharing

Employees can sign up for Car Share for home to work journeys at www.share-a-lift.co.uk. This reduces travel to work costs and helps the environment.
Making the most of your money – the options we would like your views on

This consultation is not about the overall budget, but what services we can provide for the budget available.

When we developed the options we looked at factors including:

- The actual cost of the subsidy per passenger journey to taxpayers
- The numbers of passengers and locations
- Alternative transport options
- The need to prioritise employment, education and health journeys where possible

Although no final decision has been made, at this stage Option 1 is our preferred option because it protects the greatest number of current journeys for the lowest average subsidy.

Option 1

Description

This option is based on the lowest subsidy per passenger journey and maintaining priority routes.

Staffordshire County Council would continue to subsidise bus journeys on 18 routes, some of which also support eligible children with home to school travel.

What would this mean?

- More than 815,000 bus journeys would continue to be subsidised by the county council. Based on passenger numbers this would have the least impact on the number of people currently using the services
- The average subsidy per passenger journey would be £1.60
- Where possible this prioritises employment, health and education bus journeys
- No Dial-A-Ride services would be funded by the county council
- Some areas would have no access to public transport
- 560,000 current journeys would no longer be subsidised by the county council

Option 2

Description

This option is based on a slightly higher subsidy than Option 1 per passenger journey and maintaining some priority routes.

Staffordshire County Council would continue to subsidise bus journeys on 10 routes, some of which also support eligible children with home to school travel.

What would this mean?

- Around 680,000 bus journeys would continue to be subsidised by the county council
- The average subsidy per passenger journey would be £1.80. Dial-A-Ride services would be subsidised by an average of £8.20 per passenger journey
- Where possible this continues to support some employment, health and education bus journeys
- The two Dial-A-Ride services operating in Staffordshire Moorlands and South Staffordshire would be maintained
- Fares for these Dial-A-Ride services would be applied
- Some areas would have no access to public transport
- 695,000 current journeys would no longer be subsidised by the county council
Option 3

Description
This option is based on a slightly higher subsidy than Option 1 per passenger journey and maintaining fewer priority routes.

There would be four Dial-A-Ride services maintained - Staffordshire Moorlands Connect, South Staffordshire Connect, Needwood Forest Connect and Lichfield & Rugeley Village Connect.

Staffordshire County Council would continue to subsidise bus journeys on seven routes, some of which also support eligible children with home to school travel.

What would this mean?
• Around 550,000 bus journeys would continue to be subsidised by the county council
• Each bus journey would be subsidised by an average of £1.80 per passenger journey.
• Dial-A-Ride services would be subsidised by an average of £8.80 per passenger journey
• Where possible this continues to support some employment, health and education bus journeys
• The four Dial-A-Ride services, Staffordshire Moorlands Connect, South Staffordshire Connect, Needwood Forest Connect and Lichfield & Rugeley Village Connect would be maintained.
• The Border Car Dial-A-Ride service would no longer run
• Fares for these Dial-A-Ride services would be applied
• More remote areas of the county may have access to public transport
• 870,000 current journeys would no longer be subsidised by the county council

Option 4

Description
Under this option, Staffordshire County Council would subsidise Dial-A-Ride services only.

The existing Dial-A-Ride services – Staffordshire Moorlands Connect, South Staffordshire Connect, Needwood Forest Connect, Lichfield & Rugeley Village Connect and the Border Car would be maintained.

An additional seven new Dial-A-Ride services would be introduced to provide countywide coverage in areas where there may be limited public transport provided commercially.

There would be no other subsidised local bus services. Home to school travel for eligible children would still be provided.
<table>
<thead>
<tr>
<th>Service No.</th>
<th>Operator</th>
<th>Route Description</th>
<th>Days of Operation</th>
<th>Contracted Journeys</th>
<th>Potential Result under Option</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
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<tbody>
<tr>
<td>1A</td>
<td>ASHBOURNE COMMUNITY TRANSPORT</td>
<td>MOORLANDS CONNECT</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys Mon-Fri 07:00 - 18:00hrs, Sat 08:00 - 18:00hrs</td>
<td>x √ √ √</td>
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<tr>
<td>2A</td>
<td>ACCESSIBLE TRANSPORT GROUP</td>
<td>SOUTH STAFFS CONNECT</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys (Northern Section) Mon-Fri 08:00 - 16:00hrs, Sat 10:00 - 16:00hrs</td>
<td>x √ √ √</td>
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<tr>
<td>3A</td>
<td>COMMUNITY LINK STAFFORD &amp; DIST</td>
<td>Copperhill - Ten Butts - Stafford</td>
<td>Tu excl Bank Hols</td>
<td>1 return journey 10:00 Hyde Lea, 13:00 Gaol Square</td>
<td>x x x x</td>
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<tr>
<td>4A</td>
<td>COMMUNITY LINK STAFFORD &amp; DIST</td>
<td>Lodgefield Park - Stafford</td>
<td>Tu, Th excl Bank Hols</td>
<td>1 return journey 10:35 Lodgefield Park, 13:15 Gaol Square</td>
<td>x x x x</td>
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<td>5A</td>
<td>COMMUNITY TRANSPORT WEST MIDLANDS</td>
<td>SOUTH STAFFS CONNECT</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys (Southern Section) Mon-Fri 08:00 - 18:00hrs, Sat 10:00 - 16:00hrs</td>
<td>x √ √ √</td>
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<td>6A</td>
<td>MOBILITY LINK</td>
<td>LICHFIELD &amp; RUGELEY CONNECT</td>
<td>Mon-Fri excl Bank Hols</td>
<td>All journeys 09:30 - 15:00hrs</td>
<td>x x √ √</td>
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<td>7A</td>
<td>MOBILITY LINK</td>
<td>NEEDWOOD FOREST CONNECT</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys 08:00 - 18:00hrs</td>
<td>x x x √</td>
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<td>8A</td>
<td>STAFFSHIRE BORDER TRAVEL</td>
<td>BORDER CAR</td>
<td>Mon-Fri excl Bank Hols</td>
<td>All journeys 07:00 - 18:00hrs</td>
<td>x x x √</td>
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<td>9A</td>
<td>2E ARRIVA MIDLANDS NORTH</td>
<td>Cannock - Walsall</td>
<td>Mon-Sat Eves excl Bank Hols</td>
<td>20:25 From Cannock Bus Stn; 21:05 From Walsall Bus Stn</td>
<td>x x x x</td>
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<td>10A</td>
<td>2E ARRIVA MIDLANDS NORTH</td>
<td>Cannock - Walsall</td>
<td>Sun &amp; Bank Hols Eves</td>
<td>From Hednesford 18:10 onwards; From Walsall 19:10 onwards</td>
<td>x x x x</td>
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<td>11A</td>
<td>5 ARRIVA MIDLANDS NORTH</td>
<td>Tamworth - Amington</td>
<td>Sun &amp; Bank Hols</td>
<td>All journeys</td>
<td>x x x x</td>
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<tr>
<td>12A</td>
<td>6A FIRST POTTERIES LTD</td>
<td>Longton - Blythe Bridge</td>
<td>Sun &amp; Bank Hols</td>
<td>All journeys</td>
<td>x x x x</td>
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<tr>
<td>13A</td>
<td>8 ARRIVA MIDLANDS NORTH</td>
<td>Parkside - Stafford - Moss Pit</td>
<td>Mon-Sat Eves excl Bank Hols</td>
<td>Evening Journeys from 20:26</td>
<td>x x x x</td>
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<td>14A</td>
<td>9 ARRIVA MIDLANDS NORTH</td>
<td>Stafford - Highfields</td>
<td>Mon-Sat Eves excl Bank Hols</td>
<td>Evening Journeys from 19:50</td>
<td>x x x x</td>
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<tr>
<td>15A</td>
<td>10 MIDLAND CLASSIC LIMITED</td>
<td>Burton - Rough Hay</td>
<td>Mon-Sat excl Bank Hols</td>
<td>5 return journeys 08:10, 09:30, 11:45, 13:45, 16:40</td>
<td>√ x x x</td>
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<tr>
<td>16A</td>
<td>10 TRAVEL WEST MIDLANDS</td>
<td>Bumtwod - Brownhills</td>
<td>Mon-Sat Eves excl Bank Hols; Sun &amp; Bank Hols</td>
<td>Mon-Sat Hourly from 19:00 to 23:00hrs from Ogley Hay to Burtonwood, Sundays hourly from 11:00 to 23:00hrs from Ogley Hay to Burtonwood</td>
<td>x x x x</td>
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<td>17A</td>
<td>10A ARRIVA MIDLANDS NORTH</td>
<td>Perton - Pattingham</td>
<td>Mon-Sat excl Bank Hols</td>
<td>Extension beyond Perton to Pattingham 2 hly 07:00-18:00hrs</td>
<td>√ √ √ √</td>
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<tr>
<td>18A</td>
<td>10B ARRIVA MIDLANDS NORTH</td>
<td>Perton - Codsall</td>
<td>Mon-Sat excl Bank Hols</td>
<td>Extension beyond Perton to Codsall 2 hly 09:00-14:00hrs</td>
<td>√ √ √ x</td>
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<tr>
<td>19A</td>
<td>10S ARRIVA MIDLANDS NORTH</td>
<td>Perton - Codsall</td>
<td>School days only</td>
<td>Perton to Codsall High School journeys</td>
<td>√ √ √ x</td>
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<tr>
<td>11A</td>
<td>SELECT BUSES</td>
<td>Stafford - Coton Fields</td>
<td>Mon-Fri excl Bank Hols</td>
<td>All journeys</td>
<td>√ x x x</td>
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<tr>
<td>12A</td>
<td>D &amp; G BUS LTD</td>
<td>Meir Heath - Fulford - Blythe Bridge - Longton - Burton - Dalebrook - Stone - Yarnfield - Newport</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x x x x</td>
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<td>13A</td>
<td>D &amp; G BUS LTD</td>
<td>Stone - Norton Bridge - Seighford - Stafford</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x x x x</td>
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<td>14A</td>
<td>D &amp; G BUS LTD</td>
<td>Barlaston - Stone - Eccleshall - Stafford</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>√ √ √ x</td>
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<td>15A</td>
<td>D &amp; G BUS LTD</td>
<td>Barlaston - Stone - Eccleshall - Stafford</td>
<td>Mon-Fri excl Bank Hols</td>
<td>All journeys</td>
<td>x x x x</td>
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<td>16A</td>
<td>D &amp; G BUS LTD</td>
<td>Barlaston - Stone - Eccleshall - Stafford</td>
<td>Bank Holidays Only</td>
<td>All journeys</td>
<td>x x x x</td>
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<td>17A</td>
<td>D &amp; G BUS LTD</td>
<td>Stafford - Hopton - Hunslet - Stone</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x x x x</td>
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<td>18A</td>
<td>D &amp; G BUS LTD</td>
<td>Barlaston - Stone - Eccleshall - Stafford</td>
<td>Bank Holidays Only</td>
<td>All journeys</td>
<td>x x x x</td>
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<td>19A</td>
<td>COASTAL LINER LTD</td>
<td>Essington - Blimingham Bus</td>
<td>Tu Fri excl Bank Hols</td>
<td>1 return journey 09:25</td>
<td>x x x x</td>
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<td>20A</td>
<td>D &amp; G BUS LTD</td>
<td>Leek - Cheadleton - Hanley - Stoke</td>
<td>Tu Fri excl Bank Hols</td>
<td>3 early morning journeys 06:15 &amp; 07:30 from Leek, 07:00 from Hanley</td>
<td>x x x x</td>
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<td>21A</td>
<td>D &amp; G BUS LTD</td>
<td>Leek - Cheadleton - Hanley - Stoke</td>
<td>Mon-Sat excl Bank Hols</td>
<td>20:15, 21:45, 23:15 from Leek; 21:00, 22:30 from Hanley</td>
<td>x x x x</td>
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<td>22A</td>
<td>D &amp; G BUS LTD</td>
<td>Hanley - Leek - Buxton</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x x x x</td>
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<td>23A</td>
<td>MIDLAND CLASSIC LIMITED</td>
<td>Burton - Dalebrook</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x x x x</td>
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<td>24A</td>
<td>TAXICO</td>
<td>Hanley - Endon - Leek</td>
<td>Mon-Sat excl Bank Hols</td>
<td>21:15, 22:15, 23:15 from Hanley, 20:39 from Haregate, 21:45, 22:45 from Leek, 23:49 from Haregate to Leek</td>
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<td>25A</td>
<td>ARRIVA MIDLANDS NORTH</td>
<td>Cannock - Longford/Shaun Hill</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x x x x</td>
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<td>26A</td>
<td>DERBYSHIRE COUNTY COUNCIL</td>
<td>Burton - Swadlincote</td>
<td>Mon-Sat Eves, Sun &amp; Bank Hols</td>
<td>Recharge for the Stafford section of a Derbyshire contract</td>
<td>x x x x</td>
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</table>
### X = No longer subsidised  \( \vee = \) Continue to be subsidised

<table>
<thead>
<tr>
<th>Service No.</th>
<th>Operator</th>
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<tr>
<td>30</td>
<td>D &amp; G BUS LTD</td>
<td>Leek - Ipstones - Chesterton</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x</td>
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<td>33/35</td>
<td>D &amp; G BUS LTD</td>
<td>Newcastle - Chesterle</td>
<td>Mon-Sat excl Bank Hols</td>
<td>3 return journeys 09:28, 10:58 &amp; 12:58</td>
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<td>35B</td>
<td>CENTRAL BUSES (CEN)</td>
<td>Stafford - Walsall</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
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<td>44</td>
<td>STOKE CITY COUNCIL (SCRAGGS)</td>
<td>Volunteer - Hanley</td>
<td>Mon-Sat excl Bank Hols</td>
<td>Part funded by Stoke City Council all journeys serving Hanley</td>
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<td>STOKE CITY COUNCIL (SCRAGGS)</td>
<td>Caverswall - Hanley</td>
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<td>Part funded by Stoke City Council all journeys</td>
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<td>61</td>
<td>ARRIVA MIDLANDS NORTH</td>
<td>Cannock - Heath Hayes</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys: Hawks Green Tesco to Wimblesbury, Lamb &amp; Flag section only</td>
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<td>62</td>
<td>ARRIVA MIDLANDS NORTH</td>
<td>Cannock - Hazelslade - Burtonwood - Lichfield</td>
<td>Sun &amp; Bank Hols</td>
<td>All journeys</td>
<td>x</td>
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<td>67</td>
<td>SELECT BUSES</td>
<td>Cannock - Featherstone - Brinsford - Wolverhampton</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
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<td>70</td>
<td>ARRIVA MIDLANDS NORTH</td>
<td>Cannock - Wolverhampton</td>
<td>Sun &amp; Bank Hols</td>
<td>All journeys</td>
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<td>ARRIVA MIDLANDS NORTH</td>
<td>Cannock - Wolverhampton</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
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<td>72A</td>
<td>FIRST POTTERIES LTD</td>
<td>Stafford - Clayton on-the-Hill</td>
<td>Mon-Sat excl Bank Hols</td>
<td>5 return journeys 10:15, 11:15, 12:15, 13:15 &amp; 14:15</td>
<td>x</td>
</tr>
<tr>
<td>73</td>
<td>SELECT BUSES</td>
<td>Stafford - Watton-on-the-Hill</td>
<td>Mon-Fri excl Bank Hols</td>
<td>2 return journeys: 10:05 &amp; 14:05 from Stafford</td>
<td>√</td>
</tr>
<tr>
<td>74</td>
<td>D &amp; G BUS LTD</td>
<td>Audley - Newcastle</td>
<td>Sat excl Bank Hols</td>
<td>All journeys Audley - Park Site section only</td>
<td>x</td>
</tr>
<tr>
<td>74</td>
<td>D &amp; G BUS LTD</td>
<td>Audley - Stafford</td>
<td>Sat excl Bank Hols</td>
<td>All journeys Park Site - Audley section only</td>
<td>x</td>
</tr>
<tr>
<td>74</td>
<td>D &amp; G BUS LTD</td>
<td>Audley - Newcastle</td>
<td>Mon-Fri excl Bank Hols</td>
<td>18:30 from Audley; 18:45 from Newcastle</td>
<td>x</td>
</tr>
<tr>
<td>74</td>
<td>D &amp; G BUS LTD</td>
<td>Newcastle - Audley</td>
<td>Sun &amp; Bank Hols</td>
<td>All journeys</td>
<td>x</td>
</tr>
<tr>
<td>76A</td>
<td>ARRIVA MIDLANDS NORTH</td>
<td>Stafford - Penkridge</td>
<td>Sun &amp; Bank Hols</td>
<td>All journeys</td>
<td>x</td>
</tr>
<tr>
<td>80</td>
<td>D &amp; G BUS LTD</td>
<td>Kidsgrove Town Service</td>
<td>Mon-Fri excl Bank Hols</td>
<td>All journeys</td>
<td>x</td>
</tr>
<tr>
<td>82</td>
<td>SOLUS</td>
<td>Tamworth - Clifton Campville</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x</td>
</tr>
<tr>
<td>85</td>
<td>D &amp; G BUS LTD</td>
<td>Newcastle - Keele - Madeley - Crewe</td>
<td>Mon-Sat Eves</td>
<td>23:05hrs Newcastle to Crewe, 18:15 to 22:15hrs from Crewe</td>
<td>x</td>
</tr>
<tr>
<td>85</td>
<td>D &amp; G BUS LTD</td>
<td>Newcastle - Keele - Madeley - Crewe</td>
<td>Sun &amp; Bank Hols</td>
<td>All journeys</td>
<td>x</td>
</tr>
<tr>
<td>90</td>
<td>D &amp; G BUS LTD</td>
<td>Biddulph - Brown Edge - Leek</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x</td>
</tr>
<tr>
<td>108</td>
<td>TAXICO</td>
<td>Leek - Ashbourne</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x</td>
</tr>
<tr>
<td>109</td>
<td>TAXICO</td>
<td>Leek - Macclesfield</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x</td>
</tr>
<tr>
<td>116</td>
<td>D &amp; G BUS LTD</td>
<td>Cheddleton - Leek</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x</td>
</tr>
<tr>
<td>123</td>
<td>BENNETTS TRAVEL (CRANBERRY LTD)</td>
<td>Cheadle Town Service</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>x</td>
</tr>
<tr>
<td>182</td>
<td>G E SCARGG &amp; SONS</td>
<td>Blythe Bridge - Chesterle</td>
<td>Mon-Fri Sch days</td>
<td>1 return journey to Chesterle schools</td>
<td>x</td>
</tr>
<tr>
<td>401</td>
<td>MIDLAND CLASSIC LIMITED</td>
<td>Uttoxeter - Overdine - Tittubury - Beam Hill - Burton</td>
<td>Mon-Sat Eves excl Bank Hols</td>
<td>All journeys from 18:35 Burton and 18:45 from Uttoxeter</td>
<td>x</td>
</tr>
<tr>
<td>401</td>
<td>MIDLAND CLASSIC LIMITED</td>
<td>Uttoxeter - Overdine - Tittubury - Beam Hill - Burton</td>
<td>Sun &amp; Bank Hols</td>
<td>All journeys</td>
<td>x</td>
</tr>
<tr>
<td>402</td>
<td>MIDLAND CLASSIC LIMITED</td>
<td>Uttoxeter - Draycott - Beam Hill - Burton</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>√</td>
</tr>
<tr>
<td>402A</td>
<td>MIDLAND CLASSIC LIMITED</td>
<td>Uttoxeter - Draycott - Abbots Bromley - Beam Hill - Burton</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>√</td>
</tr>
<tr>
<td>403</td>
<td>MIDLAND CLASSIC LIMITED</td>
<td>Uttoxeter - Abbots Bromley - Beam Hill - Burton</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>√</td>
</tr>
<tr>
<td>411</td>
<td>MOBILITY LINK</td>
<td>Uttoxeter - Leigh Circular</td>
<td>Wed excl Bank Hols</td>
<td>One return journey 08:45 Uttoxeter-UttoxeterTesco via villages; 12:30 Uttoxeter Tesco-Uttoxeter via villages</td>
<td>√</td>
</tr>
<tr>
<td>429</td>
<td>STANTON'S OF STOKE</td>
<td>Milehouse - Silverdale - Newcastle Academy</td>
<td>School only</td>
<td>1 return journey</td>
<td>x</td>
</tr>
<tr>
<td>442</td>
<td>DERBYSHIRE COUNTY COUNCIL</td>
<td>Burton - Ashbourne</td>
<td>Mon-Sat</td>
<td>Recharge for the Staffs section of a Derbyshire contract all journeys</td>
<td>x</td>
</tr>
<tr>
<td>455</td>
<td>BENNETTS TRAVEL (CRANBERRY LTD)</td>
<td>Blythe Bridge High School</td>
<td>Mon-Fri Sch days</td>
<td>One return journey to Blythe Bridge High School</td>
<td>√</td>
</tr>
<tr>
<td>811</td>
<td>MIDLAND CLASSIC LIMITED</td>
<td>Burton - Barton - Alrewas - Fradley - Lichfield</td>
<td>Mon-Sat Eves excl Bank Hols</td>
<td>19:00 from Burton and 20:00 from Lichfield</td>
<td>x</td>
</tr>
<tr>
<td>811</td>
<td>MIDLAND CLASSIC LIMITED</td>
<td>Burton - Barton - Alrewas - Fradley - Lichfield</td>
<td>Sun &amp; Bank Hols</td>
<td>All journeys</td>
<td>x</td>
</tr>
<tr>
<td>812</td>
<td>MIDLAND CLASSIC LIMITED</td>
<td>Burton - Barton - Yoxall - Alrewas - Fradley - Lichfield</td>
<td>Mon-Sat Eves excl Bank Hols</td>
<td>21:05 from Burton and 22:15 from Lichfield</td>
<td>x</td>
</tr>
<tr>
<td>841</td>
<td>D &amp; G BUS LTD</td>
<td>Uttoxeter - Hixon - Great Haywood - Stafford</td>
<td>Mon-Sat excl Bank Hols</td>
<td>All journeys</td>
<td>√</td>
</tr>
</tbody>
</table>
**Answers to questions you may have**

**What is a subsidised network?**
Historically, we have subsidised some services where there are not enough passengers using them or income made to cover the running costs – this is the subsidised network. This county council subsidy can cover an entire service, additional journeys or additional stops.

Many councils have reduced, and some have even stopped, subsidising public transport. Around £1.3m will still be spent subsidising journeys in Staffordshire.

**Does the council have a statutory duty to subsidise transport?**
The county council has a statutory duty to consider the social need to provide a level of subsidised journeys and how much can be budgeted to do this. In 2018/19 £1.3m will be spent subsidising travel.

**Why are you making these changes?**
We are looking at delivering the best option we can for your money and have put together four potential options of how the £1.3m could be spent. At this stage Option 1 is our preferred option as most current journeys will be subsidised at the lowest average cost per passenger journey.

**How have you come up with these four options?**
The options were developed after looking at those routes that support people making employment, education and health journeys, how much the subsidy is, how many people use a given service and the areas they serve.

The range of options consider whether we aim to protect as many current bus journeys but at a lower average cost, through to only subsidising Dial-A-Ride services at a higher cost per passenger journey.

**What subsidised routes are you consulting on?**
All bus journeys in Staffordshire are made on buses run commercially by private companies or voluntary and community transport schemes. The four options only look at local bus journeys made on buses which are currently subsidised by the county council and also the Dial-A-Ride services.

**Is my bus journey going to be affected?**
Full details of the options and the services likely to be affected under each option are available at www.staffordshire.gov.uk/busreview

Although the county council may no longer subsidise a journey a private bus operator may still consider running it if they could make it commercially viable

**What happens if you stop subsidising my bus, will it stop?**
We are consulting on four options, all of which will see a number of journeys likely to be limited or, in some cases, stopped.

The vast majority of bus services (more than 90%) are provided by private bus companies without council subsidy and we will continue working with them to explore if there is any possibility of continuing the services in some areas.
I live in a remote area and I am worried I will be left without any public transport.

The options we are looking at include ones where the current Dial-A-Ride services will be retained in part or in full.

We are also working with the community and voluntary sector to support them to explore the possibility of setting up community run services, explore external sources of funding and help to promote existing community based transport initiatives.

Will this affect school transport or social care transport?

This consultation is only about the public bus journeys run by operators and the Dial-A-Ride services we subsidise. No other transport is affected.

My child is entitled to free home to school transport, will it affect them?

The eligibility for free home to school transport is not affected. If an eligible pupil currently uses bus journeys, it is not affected. If an eligible pupil currently uses public buses which may be affected by this review, alternative transport such as school buses will be arranged.

How does this compare with support provided by other councils?

A number of councils have already reduced the amount they spend on subsidising travel and some have decided to stop subsidising travel completely. In Staffordshire £1.3m will still be spent on funding journeys.

Is this a done deal?

No. Whilst the amount of money we can spend on subsidising bus journeys is not part of the consultation, your feedback will be incorporated into the final recommendation which will be presented to the county council’s Cabinet in autumn 2017.

How will the consultation work?

The consultation will run for eight weeks. It will begin on Monday, 24th July and will end at midnight on Sunday, 17th September.

You can get copies of the questionnaire at:

- www.staffordshire.gov.uk/busreview
- All static libraries
- On request by emailing busreview@staffordshire.gov.uk
- By telephoning our contact centre on 0300 111 8000

What happens in the autumn of 2017?

Your feedback will help us to decide on the best option that will be presented to the county council’s Cabinet in autumn 2017. This is when the final decision on which option to implement will be made.

Stage 1 Consultation starts on the 24th July

Stage 2 Consultation ends on the 17th September

Stage 3 Feedback is reviewed and a proposal is put together for the best option

Stage 4 The county council’s Cabinet reviews the proposal and makes the final decision

Stage 5 Changes to journeys are implemented in the spring of 2018

Future provision of subsidised bus services in Staffordshire - Individual’s Response Form

Please have your say on options to review bus journeys subsidised by Staffordshire County Council. Please read the supporting information provided before completing this survey. Please return your views by 17th September 2017.

If you are responding on behalf of members of the public that you represent, or are an organisation, school, community or voluntary group, you should not use this form.

Please fill in the organisation response form which is available online at www.staffordshire.gov.uk/busreview.

Q1 What is your home postcode? (This will help with our analysis and will not be used to identify your house.)

Q2 In which capacity are you responding to this consultation? (Please select all that apply.)

- As a resident of Staffordshire
- As a bus user in Staffordshire
- As a member of staff at Staffordshire County Council
- As someone who works for a bus company in Staffordshire
- In another capacity (please state)

Other (please state)

Q3 How often do you use buses in Staffordshire for each of the following reasons?

- To get to work
- To get to education/training
- To go shopping
- To access services
- To get to a doctors or medical appointment
- To visit friends/family
- For leisure/social purposes

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- As a member of staff at Staffordshire County Council
- As someone who works for a bus company in Staffordshire
- In another capacity (please state)

Other (please state)

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- As a resident of Staffordshire
- As a bus user in Staffordshire
- As a member of staff at Staffordshire County Council
- As someone who works for a bus company in Staffordshire
- In another capacity (please state)

Other (please state)

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- As a resident of Staffordshire
- As a bus user in Staffordshire
- As a member of staff at Staffordshire County Council
- As someone who works for a bus company in Staffordshire
- In another capacity (please state)

Other (please state)

Q3 How often do you use buses in Staffordshire for each of the following reasons?

- To get to work
- To get to education/training
- To go shopping
- To access services
- To get to a doctors or medical appointment
- To visit friends/family
- For leisure/social purposes

Please have your say on options to review bus journeys subsidised by Staffordshire County Council. Please read the supporting information provided before completing this survey. Please return your views by 17th September 2017.

If you are responding on behalf of members of the public that you represent, or are an organisation, school, community or voluntary group, you should not use this form.

Please fill in the organisation response form which is available online at www.staffordshire.gov.uk/busreview.
Q4 What times of the day do you use bus services for each of the following?

<table>
<thead>
<tr>
<th>Activity</th>
<th>Before 9am</th>
<th>Between 9am and 4pm</th>
<th>Between 4pm and 7pm</th>
<th>After 7pm</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>To get to work</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>To get to education/training</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>To go shopping</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>To access services</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>To get to a doctors or medical appointment</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>To visit friends/family</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>For leisure/social purposes</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Q5 Which buses do you regularly travel on?
Please write in the bus service provider/company and bus service number of your MAIN bus service below

Main bus service: Bus service provider/company:  
Bus service number:  

Q6 If there are other buses that you regularly travel on, please write in the bus service provider/company and bus service number below

Bus service 2: Bus service provider/company:  
Bus service number:  

Bus service 3: Bus service provider/company:  
Bus service number:  

Q7 Do you... (please select the relevant box)
- Hold a concessionary pass for free travel e.g. older persons or disabled persons bus pass
- Use an operator pass or season ticket
- Use a Your Staffordshire Card
- Use full fare

Q8 How often, if at all, do you travel on Dial-A-Ride?
- At least once a week
- At least once a month
- Never
- At least once a fortnight
- Less often

Q9 If you travel on Dial-A-Ride, would you be prepared to pay between £8-£10 per single journey for the travel to continue?
- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree
- N/A - I don't use the service

Proposed Options

Staffordshire County Council has developed four proposed options on how the £1.3 million budget, which will be available to help people travel around the county from April 2018, can best be spent. Please read the 'have your say' document for more information about the options. Please tell us how the proposed options may affect you.

Option 1: Revised Local Subsidised Bus Services (No Dial-A-Ride Services):

This option seeks to maintain priority routes and support some services for employment, education and health. There would be no Dial-A-Ride services. This is the county council's preferred option because it retains the greatest number of journeys

Q10 How far do you agree or disagree with this option?
- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

Q11 Please tell us how travel under this option would affect you and/or your family?
- It wouldn't have an affect on me or my family as we rarely, if ever, use the service
- I/my family might be affected but could probably make alternative arrangements
- I/my family would be affected by this quite a lot
- This would have a big effect on me/my family

Q12 Thinking about the main journey that you make, how will you/your family be affected by this option?
Option 2: Revised Local Subsidised Bus Services with Two Dial-A-Ride Services

This option seeks to maintain priority routes and support some services for employment, education and health. There would be two Dial-A-Ride services maintained - Staffordshire Moorlands Connect and South Staffordshire Connect.

Q13 How far do you agree or disagree with this option?
- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

Q14 Please tell us how travel under this option would affect you and/or your family?
- It wouldn't have an affect on me or my family as we rarely, if ever, use the service
- I/my family might be affected but could probably make alternative arrangements
- I/my family would be affected by this quite a lot
- This would have a big effect on me/my family

Q15 Thinking about the main journey that you make, how will you/your family be affected by this option?

Option 3: Revised Local Subsidised Bus Services with Four Dial-A-Ride Services Retained

Option 3 maintains four Dial-A-Ride services - Staffordshire Moorlands Connect, South Staffordshire Connect, Needwood Forest Connect and Lichfield and Rugeley Village Connect. This option also maintains some subsidised local bus services. There will be no Border Car service under this option.

Q16 How far do you agree or disagree with this option?
- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

Q17 Please tell us how travel under this option would affect you and/or your family?
- It wouldn't have an affect on me or my family as we rarely, if ever, use the service
- I/my family might be affected but could probably make alternative arrangements
- I/my family would be affected by this quite a lot
- This would have a big effect on me/my family

Q18 Thinking about the main journey that you make, how will you/your family be affected by this option?

Option 4: County-wide Dial-A-Ride Services (No Local Subsidised Bus Services)

Under this option, Staffordshire County Council would subsidise Dial-A-Ride services only. The existing Dial-A-Ride services; Staffordshire Moorlands Connect, South Staffordshire Connect, Needwood Forest Connect, Lichfield and Rugeley Village Connect and the Border Car would be maintained. An additional seven new Dial-A-Ride services would also be introduced. There would be no local council subsidised bus services.

Q19 How far do you agree or disagree with this option?
- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

Q20 Please tell us how travel under this option would affect you and/or your family?
- It wouldn't have an affect on me or my family as we rarely, if ever, use the service
- I/my family might be affected but could probably make alternative arrangements
- I/my family would be affected by this quite a lot
- This would have a big effect on me/my family

Q21 Thinking about the main journey that you make, how will you/your family be affected by this option?

Making Alternative Arrangements

Q22 If the bus(es) that you currently use, at the time(s) that you use them, were not available, how would you travel instead?
- I would use a community or voluntary transport scheme e.g. dial-a-ride
- I would use another type of transport e.g. cycle, taxi, car
- I would use a car sharing scheme
- I would travel at a different time/on a different day
- It would stop me using any public transport
- I would not be able to travel
- Other
- Other (please specify)
Individual, Organisational or Community and Voluntary Support in Maintaining Services

There are a number of local community and voluntary transport schemes running across the county. We want to understand if organisations, individuals and community or voluntary groups are aware of and/or are interested in being involved in supporting or running initiatives in the local area.

This could include paying for services in villages to help fund extra journeys. It could also include offering lifts to neighbours in need, participating in employee car sharing schemes, sharing taxis or running a local minibus scheme.

Q23 Have you heard of or used a local community or voluntary transport scheme?
- Have heard of them but never used them
- Have used them
- Have never heard of them

Q24 If you have used a local community or voluntary transport scheme, please write in which one(s) you have used

Q25 What is your overall experience of using local community or voluntary transport schemes?
- I would recommend them
- They are okay but no substitute for an ordinary bus service
- I would not recommend them

Q26 To what extent might you want to be involved in running or supporting a local community or voluntary transport scheme in your local area?
- A great deal
- To some extent
- Not at all

Q27 What type of involvement would you want to have?
- To manage a scheme
- To support with the day to day running of a scheme
- To be a volunteer driver
- To provide a vehicle
- To provide financial support
- Other
- Other (please specify)

Q28 If you are interested in running or supporting a local community or voluntary transport scheme, what information or support would you/your organisation or group need from Staffordshire County Council?
- More information on the proposed options
- Information on the types of community or voluntary transport schemes available
- Information on what's involved in setting up and running a community or voluntary transport scheme e.g. identifying need, securing funding, writing a business plan, raising awareness of the scheme etc.
- Support with implementing a community or voluntary transport scheme
- Other
- Other (please specify)

Q29 If you are interested in running or supporting a local community or voluntary transport scheme, please include your contact details below

Your name:
Your email:
Your postal address:

Suggestions/ideas

Q30 If you have any other suggestions/ideas that could help contribute towards the savings that need to be made, please tell us about these below. Please continue on a separate sheet if you need to.
About you

Giving the following information is optional, but it will help the County Council to use the information you have provided more effectively.

Any personal information which you choose to share will only be used for research purposes by Staffordshire County Council. They will not be used for any other purposes and will not be passed onto any other organisations. Your information will be treated in confidence in line with the Data Protection Act 1998.

Q31 Are you...?
- Male
- Female

Q32 How old are you?
- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65-74
- 75+

Q33 Do you have a long term disability or illness which affects your day to day activities?
- Yes
- No

Q34 Is your mobility impaired in any way?
- Yes due to a disability
- Yes due to age
- No

Q35 Do you have a learning disability?
- Yes
- No

Q36 Would you describe yourself as...?
- White (British, Irish, Other)
- Mixed/Multiple Ethnic Group
- Asian/Asian British
- Black/African/Caribbean/Black British
- Other ethnic group

Q37 Do you have regular access to a car?
- Yes
- No

When you've filled in your questionnaire, please cut it out and send it back to the address on the back page of this document. Thank you for taking the time to share your views.
Your ways to have your say

- Please consider helping us to save money by filling in this survey online at www.staffordshire.gov.uk/busreview by Sunday 17th September 2017.
- Please return the completed paper survey by Sunday 17th September 2017 to: Bus Review, Staffordshire County Council, Staffordshire Place 2, Tipping Street, Stafford, Staffordshire, ST16 2LH.
- You can also hand in your survey to a member of staff in your library.

If you would like this information in large print, Braille, audio tape/disc, British Sign Language or any other language, please ring 0300 111 8000