



October 2020

Covid-19 Impact Survey Staffordshire and Stoke-on-Trent





Summary

A survey was distributed to the VCSE sector across Staffordshire and Stoke on Trent with 168 surveys submitted. At the time of the survey this represented more than 10% of Support Staffordshire and VAST members.

In brief the data shows:

Status of Organisations

- 27% had reduced services in general
- 21% mothballed or temporarily closed

Services

- 35% had a significant reduction in service users
- 11% had a significant increase
- 70% have not had to close buildings whilst 7% are still uncertain

Finance

- 35% did not apply for any funding
- 35% received all the funding they applied for
- Only 3% were unsuccessful with their applications
- 26% of organisations have had to draw on financial reserves to cover loss of income

Volunteers

- 52% said their volunteer numbers were not affected
- 33% stated they had lost volunteers

Staffing

- 43% of organisations did not have any staff
- 20% of staff are working from home
- 2% have planned redundancies

Technology

- 58% said they have adapted and redesigned services well or very well
- 17% said they had some difficulty
- 59% felt confident in using digital technology
- 3% of organisations need support with digital technology
- 17% said their use of digital technology has developed significantly with service users
- 31% their use of digital technology has developed significantly amongst staff within their organisations

The Future

- 40% felt slightly less confident about the future of their organisation compared to pre-Covid
- 1% felt confident about the future
- 22.5% would like digital technology training
- 15% wanted training around fundraising including corporate, legacy, crowd funding and bid writing
- 44% wanted additional support with funding and fundraising

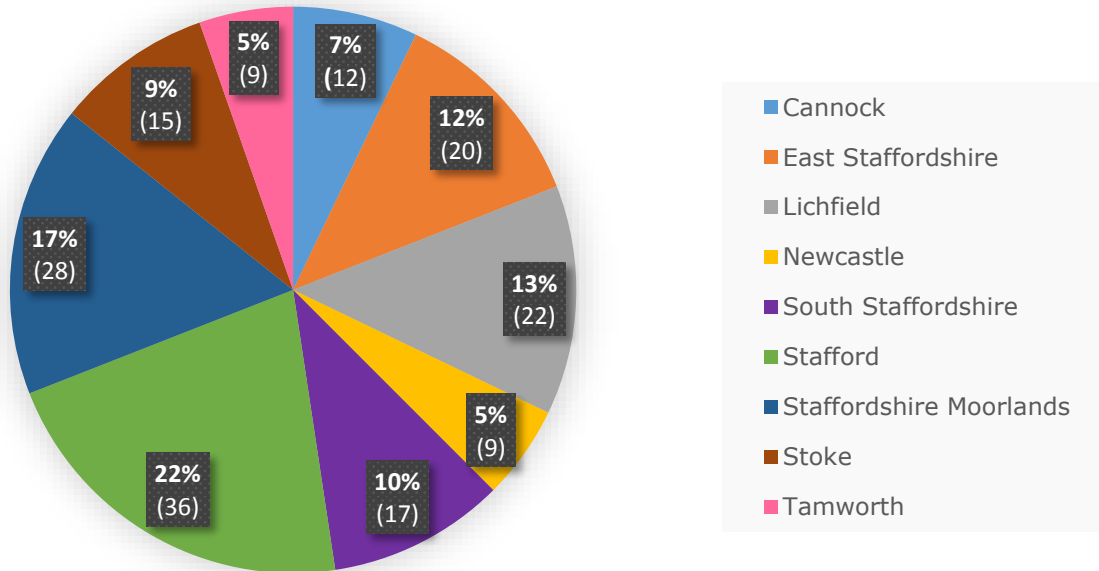
Positive and Negative Effects of the Pandemic

- 28% said increased use of technology and online services was positive
- 17% felt there was greater community spirit
- 23.5% felt the negative effect was the closure of centres and events or activities
- 21.5% felt lack of social interaction with service users, family and friends was a problem
- 19.5% having loss of income



Respondent Profile

Where is your main operating base?

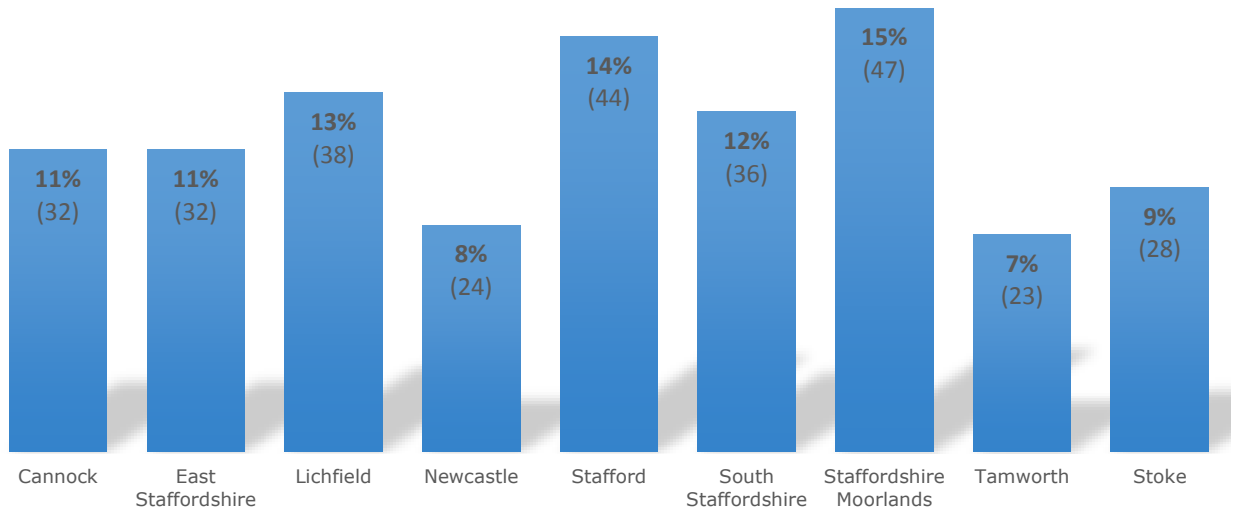


Of these organisations, 5 were established post March in the following areas:

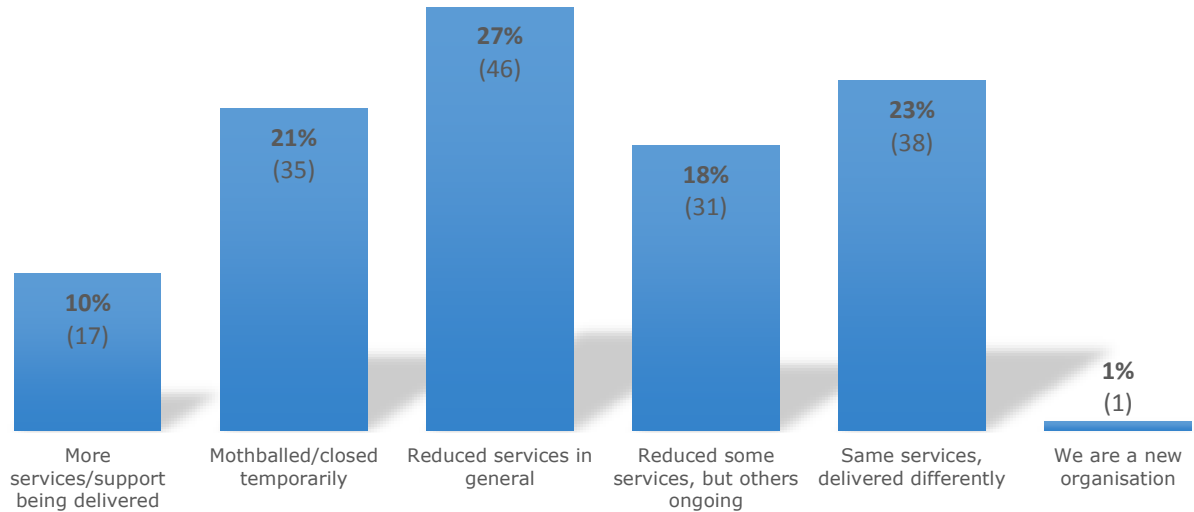
East Staffordshire	1
South Staffordshire	1
Stafford	2
Staffordshire Moorlands	1



In which district/locality do you deliver services?



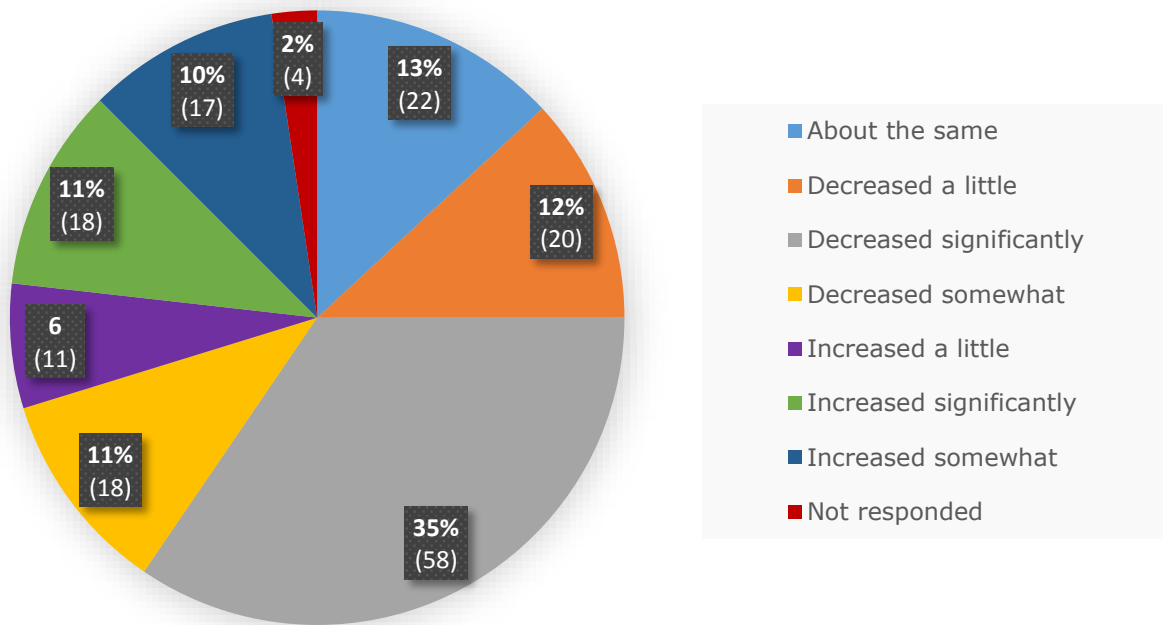
What is the current status of your Organisation?



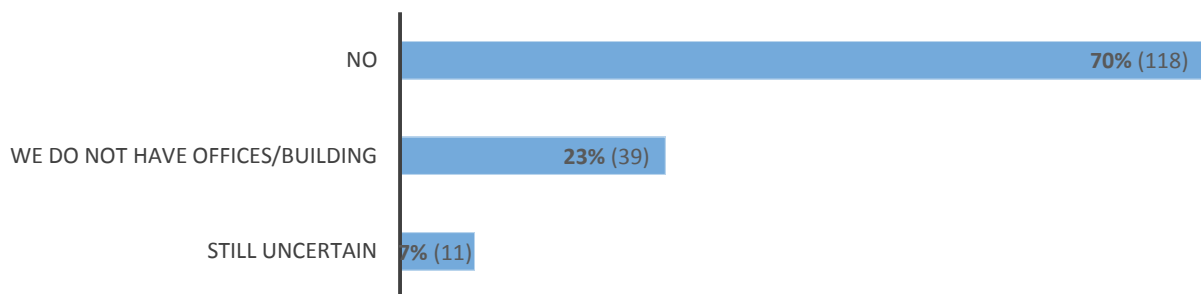


Services

Since the start of the pandemic have you seen a change in the number of service users/beneficiaries?



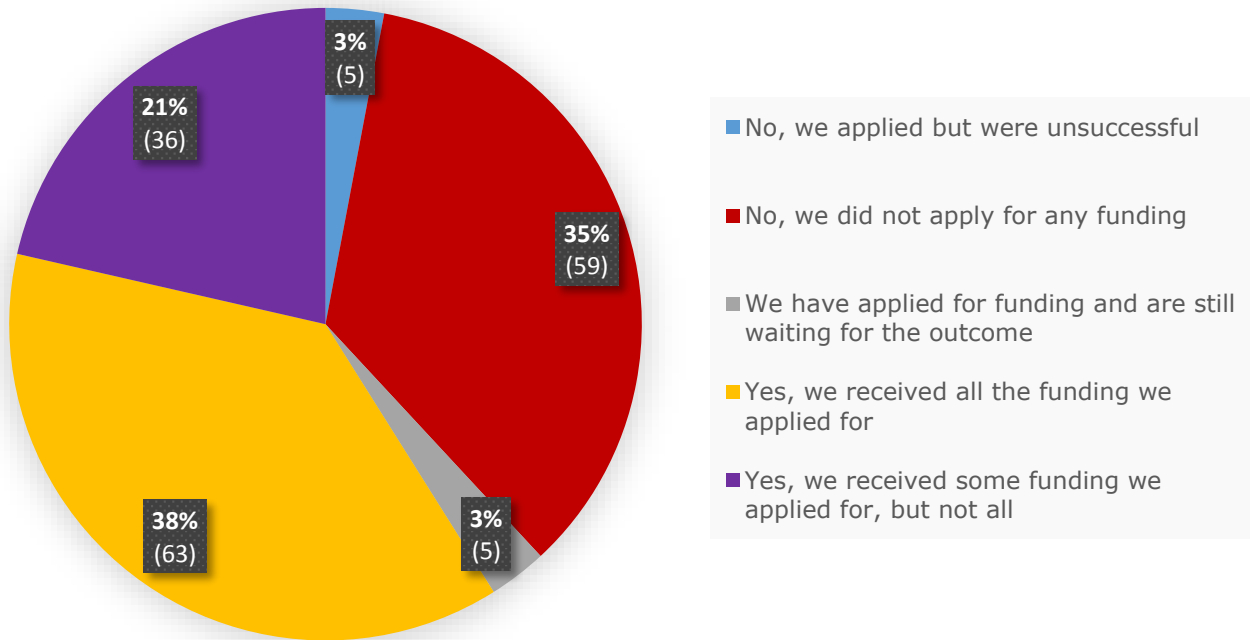
Have you permanently closed or let go of offices/buildings?



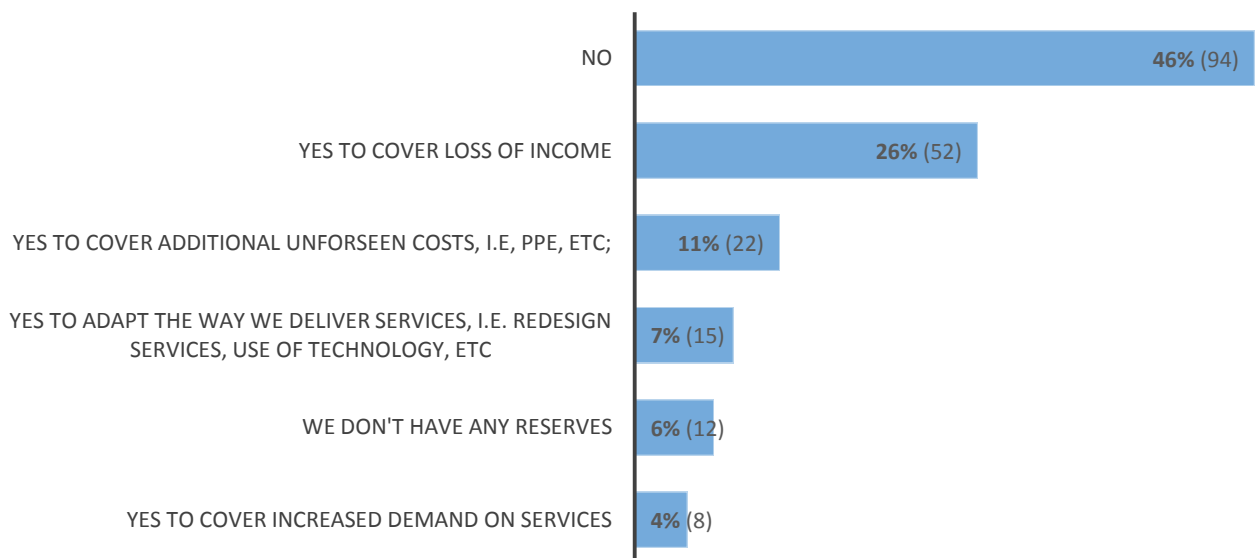


Finance

Did you receive any Covid-19 related funding?



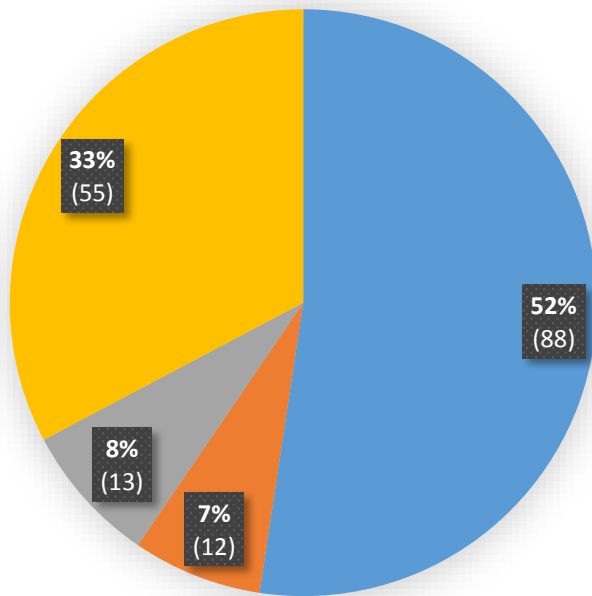
Have you had to draw on your financial reserves during the pandemic?





Volunteers

Overall, how has Covid-19 affected active volunteers within your organisation?



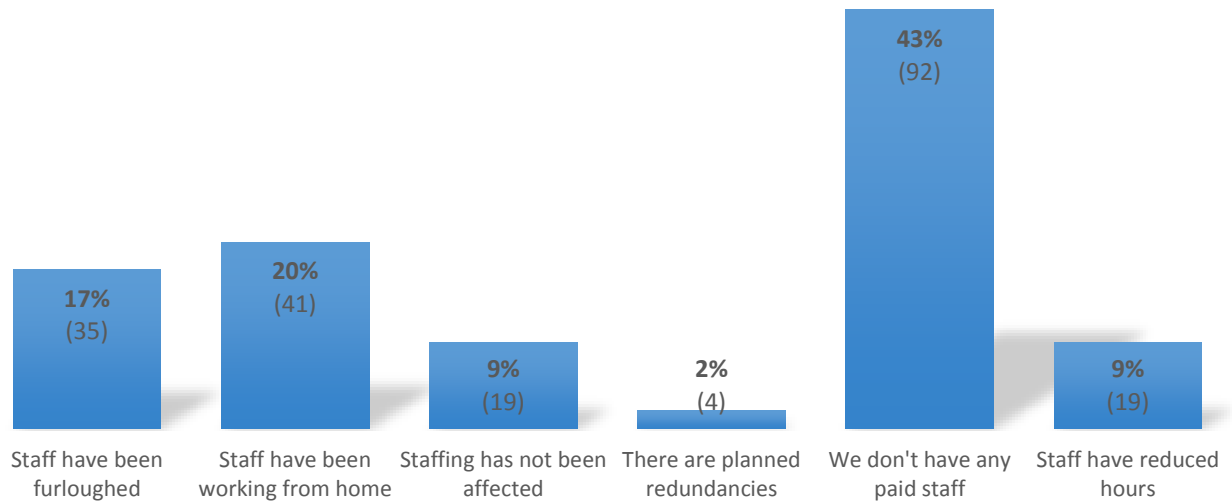
- Volunteers numbers not affected
- We don't have any volunteers
- We have gained volunteers
- We have lost volunteers





Staffing

How has Covid-19 affected staffing within your organisation?



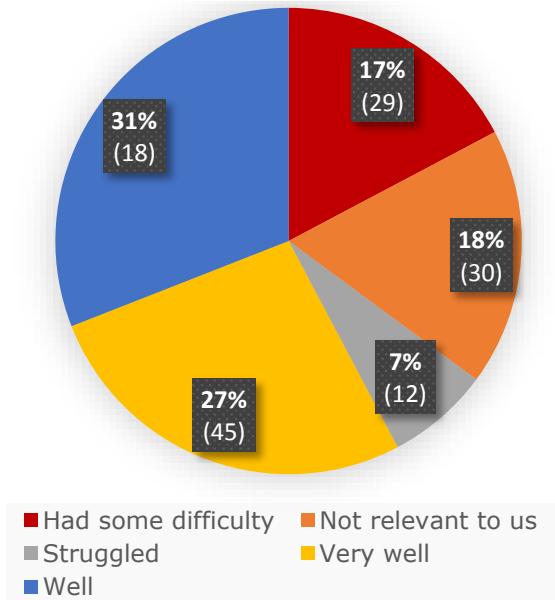
Of those staff with reduced hours **83%** of reductions would be on a temporary basis whilst **17%** would be on a more permanent basis.

Of the 4 organisations with planned redundancies 3 stated more than **20%** of their workforce would be affected.

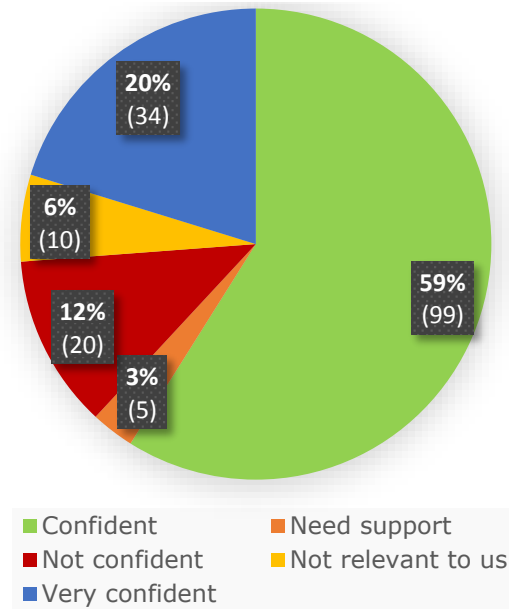


Technology

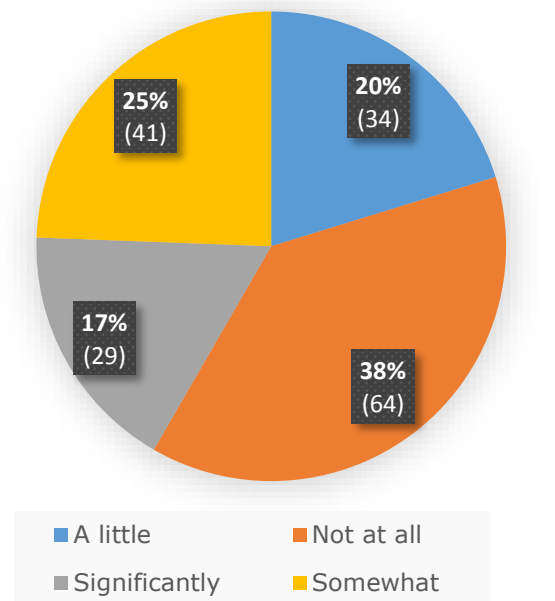
How well do you feel you have adapted and redesigned services during Covid-19?



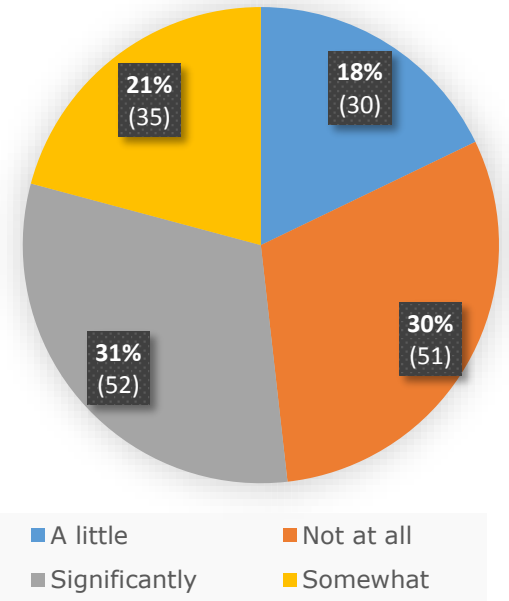
How confident are you in using digital technology?



Has your use of digital technology developed between you and your users/beneficiaries?
For example, improved online presence (website/social media/training).



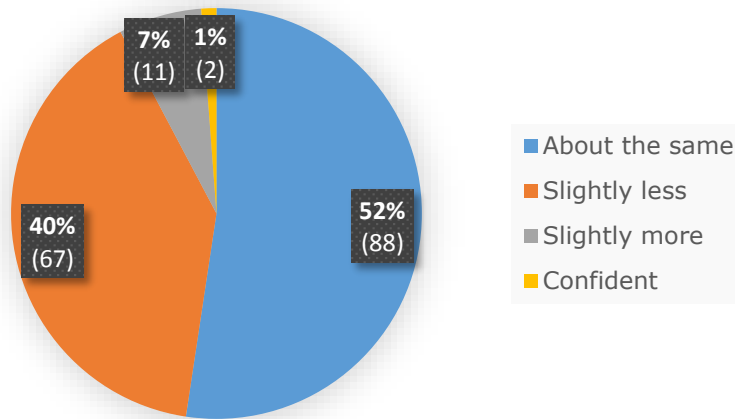
Has your use of digital technology developed WITHIN your organisation in response to Covid-19?
For example, remote working or staff meetings.



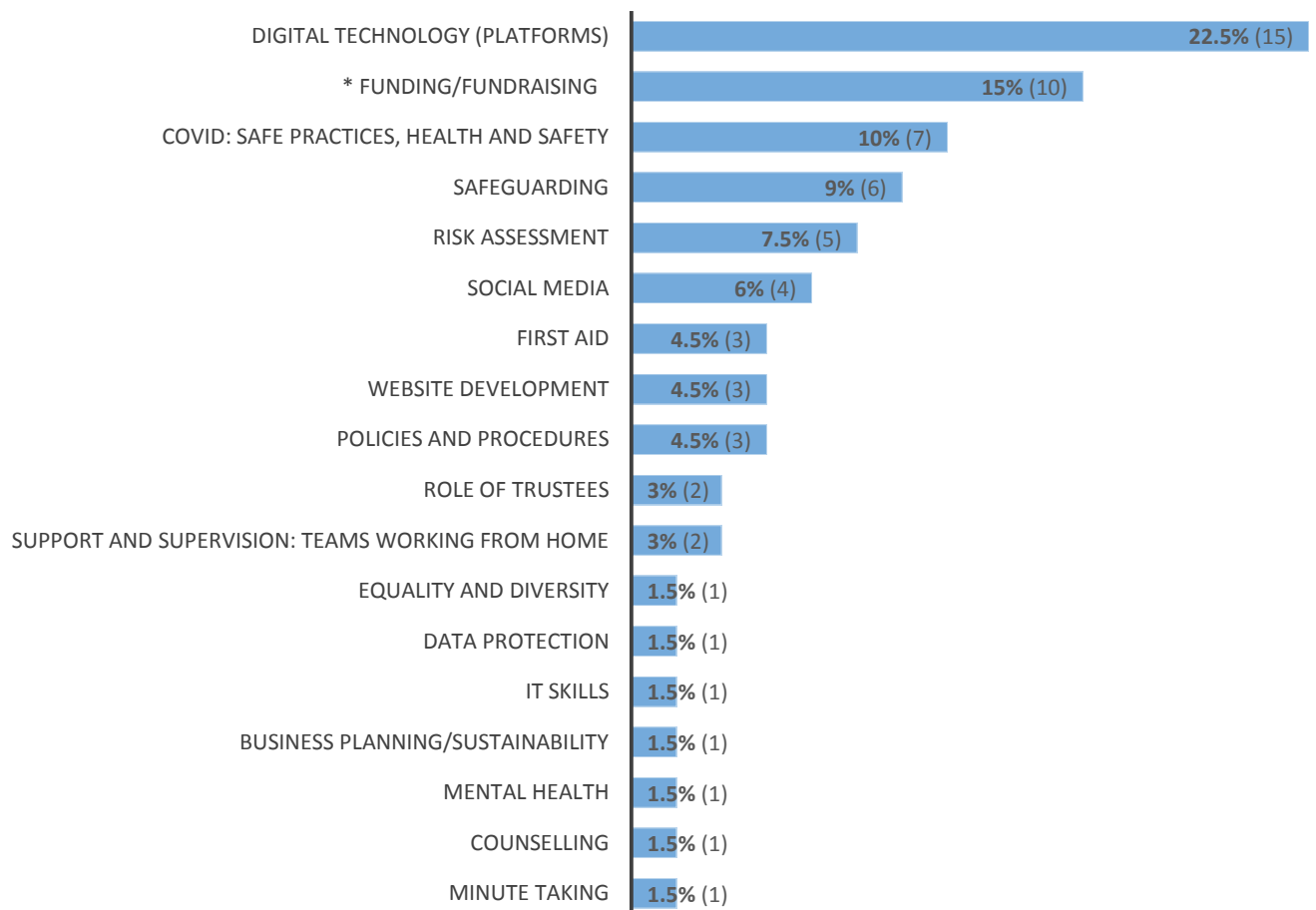


The Future

How confident do you feel about the future of your organisation compared to pre-covid?



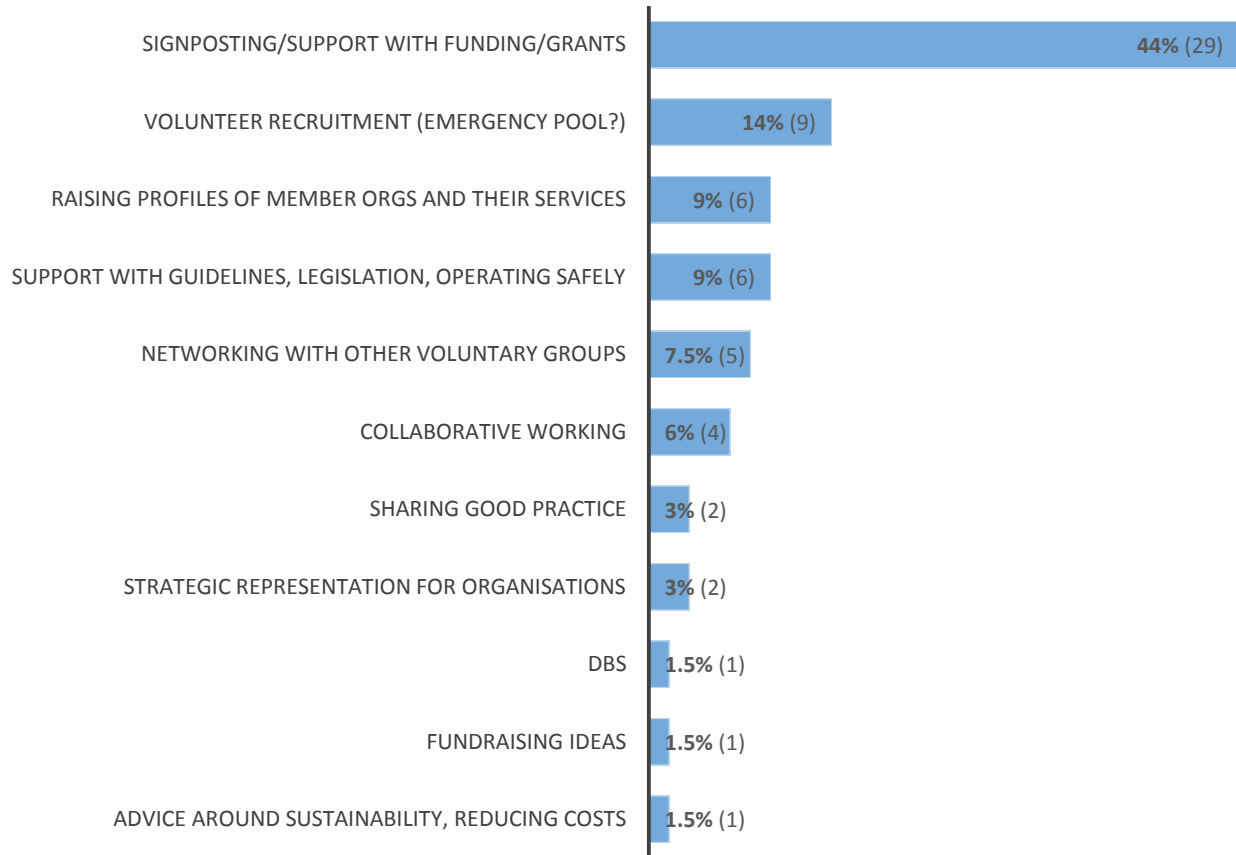
Is there any training you would find beneficial, either Covid or non-Covid related?



*(inc. corporate, legacy, crowd funding, bid writing)



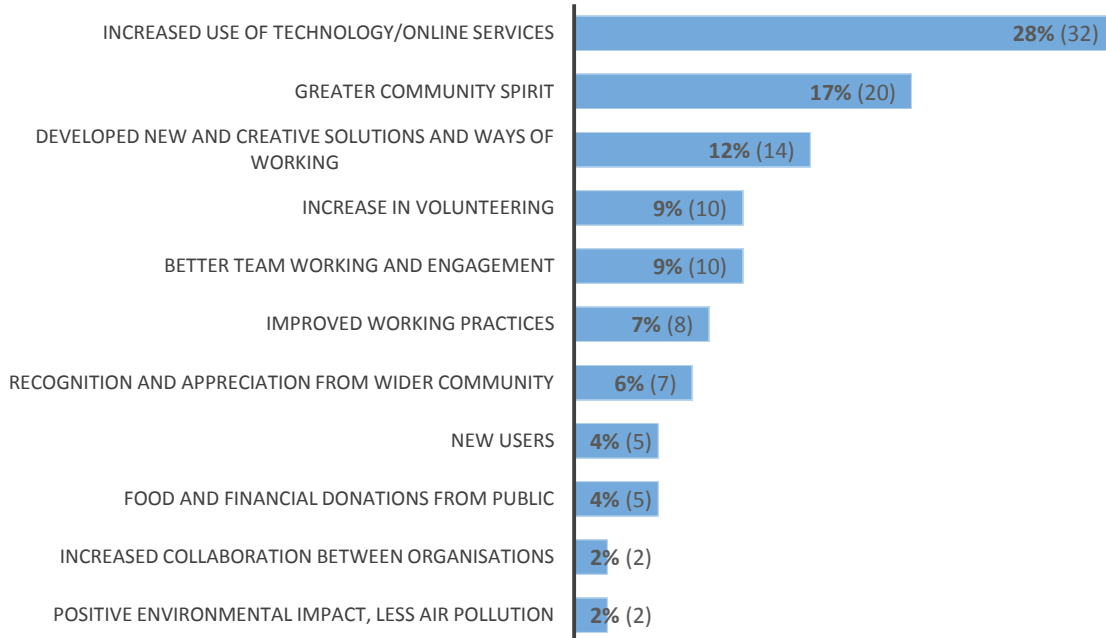
What additional support do you feel Support Staffordshire and VAST could offer?





Positive and Negative Effects of the Pandemic

What **POSITIVE** effects have you seen as a result of the pandemic?



What **NEGATIVE** effects have you experienced as a result of the pandemic?

