

Notes of the Cannock Chase Strategic VCSE Forum held on 6th December 2018 at Rugeley Community Centre from 10:00 – 12pm

Present:		Apologies:	
Michelle Cliff Lesley Whatmough James Flintham Alexander Clay Steve Tranter Carly Shooter Mark Lawton Kerry Urquhart Carolann Hastilow Donna Clifford Toni Huckerby Sian West Gaynor Morton Liz Hill Jane Reynolds Wendy Bateson Lauren Becker Graham Hunt Maureen Evans Nichola Clarke Janice Brookes Sheila Harding Shaun Rimmer Mike Sutherland	Support Staffordshire Support Staffordshire Support Staffordshire Everyone Health Everyone Health Everyone Health Brighter Futures Help a squaddie SSNMH Bromford Bromford SSNMH APPROACH Stafford and Cannock Leauge of Hospital Friends SCVYS Midlands Partnership and NHS Foundation Trust Midlands Partnership and NHS Foundation Trust Staffordshire County Council CRUSE South Staffs Water Cerebral Palsy Mid Staffs Norton Canes Water Colour Club Staffordshire Wildlife Trust Staffordshire County Council	Bernard Peters Heidi Benton Phil Hewitt	Staffordshire County Councillor Community Prospects Staffordshire County Councillor

1. Welcome, introduction and Apologies

Today's Forum is to be a Market Place based on older people services and activities - set up for networking

Introductions/Roundup

- a) **Sian West and Carolann Hastilow – South Staffordshire Network for Mental Health (SNMH) – Toolbox -Low level wellbeing and gaining and maintaining wellbeing.**

For further information visit: www.ssnmentalhealth.co.uk.

- b) Mark Lawton - Brighter Futures** – Out of hours service 18 plus living in Staffordshire area – Listening Service. Currently running a pilot for HSS England.

For further information visit: www.brighter-futures.org.uk.

- c) Gaynor Morton – Training Officer - Approach** - provides a range of training to support individuals and organisations to care for people with dementia, including:

Free training for informal or family carers affected by dementia throughout Staffordshire and Stoke-on-Trent. The 3 part course focuses on developing an understanding of dementia, the important early indicators, the effect upon immediate family and friends and the management of challenging behaviours through a person centre approach to care.

Free one hour, interactive sessions delivered by Approach volunteer Dementia Friends Champions, who are trained and supported by Alzheimer's Society. Dementia Friends aims to increase awareness and change the way the nation thinks, acts and talks about dementia.

Approach also offer training to a variety of organisations which is bespoke to the organisation's needs. This varies from a one hour 'Introduction to Dementia' to two or three hour in depth session which offers an insight into the various forms of Dementia, signs and symptoms of Dementia, organic causes of the diseases, hints and tips on how to work with someone with Dementia and advice on the effective handling of a variety of situations. Please contact Approach for details of costs and training available.

Now allied with Douglas Macmillan Hospice.

Currently running a Pilot Scheme for NHS England with Dental Practices.

2nd Feb at Victoria Hall there is to be a concert 'Stoke Sings' raising money for Mayors Charities

For further information visit: www.approachstaffordshire.co.uk/training-services/.

- d) Nichola Clark – South Staffs Water** – Assisting vulnerable people that are unable to access water during a water shortages:

For further information contact: Nicholaclarke@southstaffswater.co.uk.

- e) Donna Clifford – Bromford – Social Housing Group** – signposting services.

For further information contact: donna.clifford@bromford.co.uk.

- f) Maureen Evans – Cruse Bereavement Care** – Offers support to children or adults for bereavement. The service is provided by trained expert volunteers. A session is run in Pye Green 3rd Thursday in the month.

For further information visit: www.housingcare.org/service/ser-info-4529-cruse-bereaveme.aspx

- g) Graham Hunt- Community Planning Officer** – here to support County Councillors and take any questions back.

- h) James Flintham – Social Action Officer – Support Staffordshire** – Supports Friendship Activity Groups, Chads Moor Area.

For further information contact: James.flintham@supportstaffordshire.org.uk.

- i) **Liz Hill – Stafford & Cannock Hospital League of Friends** – Appeal for Volunteers interested in setting up groups for Volunteers.

For Further information visit: www.staffordandcannocklof.org.

- j) **Fay Holding – Girl Guiding** – Have a building for use in Chads Moor and would like to identify groups looking for space.

- k) **Shaun Rimmer – Staffordshire Wildlife Trust** – Connecting people with nature, working with individuals, groups, families and organisations across the County. Seeking potential partners to work on a project such as ‘feed the birds’ which sends volunteers into isolated people’s homes to share an interest in birds

For further information visit: www.staffs-wildlife.org.uk/what-we-do/working-people.

- l) **Wendy Bateson – Midlands Partnership NHS Foundation Trust** – Provides Mental Health, Learning Disabilities and Specialist Children's Services across South Staffordshire, Shropshire and Telford & Wrekin

For further information visit: www.mpft.nhs.uk/.

- m) **Jane Reynolds – SCVYS** - support new and existing groups and organisations to deliver activities and/or support to Children, Young People and Families.

For further information visit: www.staffscvys.org.uk/.

- n) **Kerry Urquhart – Help a squaddie** – Provides support for helping struggling Veterans get the help they needed when they need it.

- o) **Janice Brooks – Cerebral Palsy Mid Staffs** – Runs a computer Centre available to any adult with a disability and also a holiday bungalow in Wales

2. Notes of the last meeting – All agreed a true Record

3. Networking – Market Place

4. Discussion tables – VCSE voice – OLDER PEOPLE

- a) **Do you have a sense of whether demand for Community support Outweighs Supply and Capacity?**

- Transport – bus-taxi-community transport costs- Public transport (route changes)
- Funding for groups
- Social isolation
- Groups closing due to lack of funds
- Where to go for help – no social media
- Increased demand – ageing population / lack of funding / barriers to attending
- Because of cutbacks in funded provision of services our numbers attending the MASE this year have increased by over 30%.

- b) **Have you noticed any changes in the number of, or capacity of existing community based organisations?**

- Transport from rural areas – reducing

- Councils relying more on community organisations to provide social support and opportunities for isolated people to connect
- As an unfunded group we have reached ten years - with no salaried personnel - we are very proud of our achievements. Some of the paid organisations should be hanging their heads in shame or maybe looking at the salaries they pay and putting some of those funds into ensuring our older people get the support they need. Maybe the Commissioners should come into the real world and speak to the people that have been so badly affected by the cutbacks. Staffordshire spends 18% less on care for the over 65s than the average amount in England. These figures came out this week.
- Responsibility sitting with voluntary organisation to respond to crisis rather than the activity being provided.
- Variations across areas/information/support/transport

a) Are there any organisations in Cannock Chase, (supporting older people) that are most popular?

- MASE
- Support Staffordshire
- Age UK
- Pheonix
- Dementia Friends
- Trefoil Guild
- RVS
- Lions/Rotary
- British Legion
- SSAFA
- CAB
- Advice Centre (Cannock)
- Community Libraries

b) Do you have Ideas about what could be done to link people into local community groups?

- Newsletter
- Taster event – (transport provided initially) / consultation
- Make greater use of Parish/ Town Council Websites
- Create Social Navigators e.g. Doctors Receptionists
- Advertising that is not website based
- Utilise local libraries

5. Any Other Business –

- a)** Forum members were advised due to new format to use Support Staffordshire Website to access notes and Agenda's and to also sign up for the E-Bulletin on Support Staffordshire Website to gain access to notes and Support Staffordshire news.
- b)** Michelle advised that there is to be an End of Life training session on the 17th January 11:00 till 3:00pm at the Beacon international centre. This is a free event funded by NHS England. See attached pdf Information and book on through Eventbrite:

www.eventbrite.co.uk/myevent?eid=52663020512

- c) Right Start Training – Funded by Staffordshire County Council (See attached PDF) and is advertised on Support Staffordshire Website - www.supportstaffordshire.org.uk , E-bulletin accessed through Support Staffordshire Website and Facebook, www.facebook.com/supportstaffordshire/.
- d) Michelle presented information regarding a funding search relevant to todays theme. Contact Michelle if you would like a copy.

6. Dates of Future Meetings: TBA