

# COVID-19 Supporting Informal Volunteers



## Fact Sheet

If you have a group of informal volunteers helping in their neighbourhoods, it is important that you are thinking about ways in which you can support them.

- Ensure that individual volunteers don't take on too many tasks
- Give them plenty of information to help in their duties, you should be thinking about basic safeguarding, safety and social distancing
- Consider ways in which you can support your volunteers' mental wellbeing, signpost to helpful resources
- It is a good idea for your volunteers to have a named person they can call on for advice and support
- Let volunteers know that information they have about vulnerable people should be held in confidence and not accessible to anyone else

## Helpful Resources

[COVID-19 Neighbourhood Safety Factsheet](#)

[COVID-19 Food Safety Factsheet](#)

[COVID-19 Food Safety Tips video](#)

[COVID-19 Online Learning Factsheet](#)

[COVID-19 Safeguarding Basics](#)

[Every Mind Matters - Mental wellbeing while staying at home](#)

